



Town of Windham

Fire – Rescue Department

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Brent J. Libby, Chief

2026 Quarterly Report January – February - March

It is the Mission of Windham Fire-Rescue Department

“To uphold the highest standard of professionalism in emergency mitigation, fire prevention and community stewardship for the residents and visitors of the Town of Windham.”

Of Interest from the Fire-Rescue Department:

- On January 5, 2026, we suffered the loss of Deputy Chief John Kooistra who passed away from complications of cancer that he had fought for five years. Deputy Chief Kooistra has been a leader in our department since February 2019. As a paramedic/firefighter and educator, Deputy Chief Kooistra’s time here has been dedicated to our members and community; ensuring quality, compassionate and modern emergency medical care as well as relevant, fact-based, skill-proficient training and education. Through his more than 32 years in public safety he has cared for our colleagues, families, and neighbors in Windham, Portland, Westbrook, Wells, United Ambulance, and B & L Ambulance. He has taught hundreds of EMS Clinicians, law enforcement, firefighters, and so many others in public safety and health care around the world in trauma and operational K9 care. We were able to provide him, his family and our family with an honorable memorial service held at Windham High School. While we miss him his impact a realized in our organization daily.
- In early July we launched our regional paramedic fly car. In partnership with Casco, Raymond and Gray the four communities pooled grant funds from the state to run this pilot program. Using our collective paramedics on a per-diem basis we are staffing a 12-hour shift during the day with one paramedic that is available to respond in a car and aid all four communities. We have adjusted shift times this quarter to days that a community doesn’t have a paramedic available in an effort to stretch the grant funding for the remaining fiscal year. As such call volume is reduced due to the change in coverage. Each community is working through their budget processes to retain this position as a continued regional effort.
 - 44 Reponses in January
 - 32 Responses in February
 - 17 Responses in March

- On January 13 shift 4 crew (Pond, Rogers, Medic Student, Cummings, Audet, Taylor, Andrews) – delivered a healthy baby girl on the side of the road in the entrance to Seacoast Fun Park. Baby and Family and are doing well.
- In January we initiated our compliance with national incident reporting requirements. We have always reported in the federal system that was 20+ years old called the National Fire Information Reporting System (NFIRS). This federal system has been updated to the National Emergency Response Information System (NERIS) to help better collect Fire and EMS data through the country. As a result of this change some of our statistical data will look different moving forward.
- In late January during one of the many snowstorms one of our ambulances was struck on Windham Center Road while transporting a patient non-emergently to the hospital. Our personnel and patient were not injured; the occupant of the truck that struck the ambulance was transported. Our Ambulance has been sent for repairs, estimated at \$45,000, we do have a loaner ambulance while the repairs are being made.
- Our 2022 E-One Rescue- Pumper was sent out for three weeks to have warranty paint repair completed.
- Personnel spent the Month of January touring the new middle school project and the Month of February touring and getting familiar with all the schools in Windham. A huge thank you to Bill Hansen of RSU 14 for taking the time to share his knowledge of the facilities so that we can better service them.
- Emergency notification system: The area used to use CODE RED for emergency notification (like active shooter, stay in place orders, storm evacuations etc.) That system is no longer in use and the county is now using the RAVE ALERT SYSTEM.
The Rave Alert system, powered by Smart911, allows residents or visitors to register their addresses with the County. When a disaster impacts that address, they can receive a call, text or email to alert them and provide important instructions.
This system replaces the CodeRed system that had previously been used. Anyone wishing to continue to receive alerts must subscribe to the new Rave Alert system. The County has set up a dedicated [webpage](#) to sign up [Log In - Smart911](#) There is also an app for that.
- On Sunday 3/9/2026, FF/Paramedic Shane Taylor (Badge #10) achieved 25 years with Windham Fire-Rescue. Congratulations on this remarkable milestone and thank you for your commitment to the department and community. This is an accomplishment that only one other (Chief Hammond) has achieved in our organization so far. – Well Done!!
- We are continuing to work with Great Falls, Windham PD, Cumberland County Sheriff's Office and other Town Staff on finalizing the plans for the new North Windham Station.

- Quarterly Anniversaries and New Hires:

January

Name	Anniversary	Years
Wescott, John	1/14/2002	24
Libby, Brent	1/5/2015	11
Pellerin, Matt	1/10/2019	7
Nichols, Tim	1/5/2020	6
Cummins, Nathan	1/13/2020	6
Dube, Michael	1/31/2022	4

February

Brooks, Dennis	2/24/2005	21
Merrill, Josh	2/9/2006	20
Cook, Keith	2/22/2010	16
Cummings, Gabe	2/22/2022	4
Mateus, Joe	2/19/2025	1

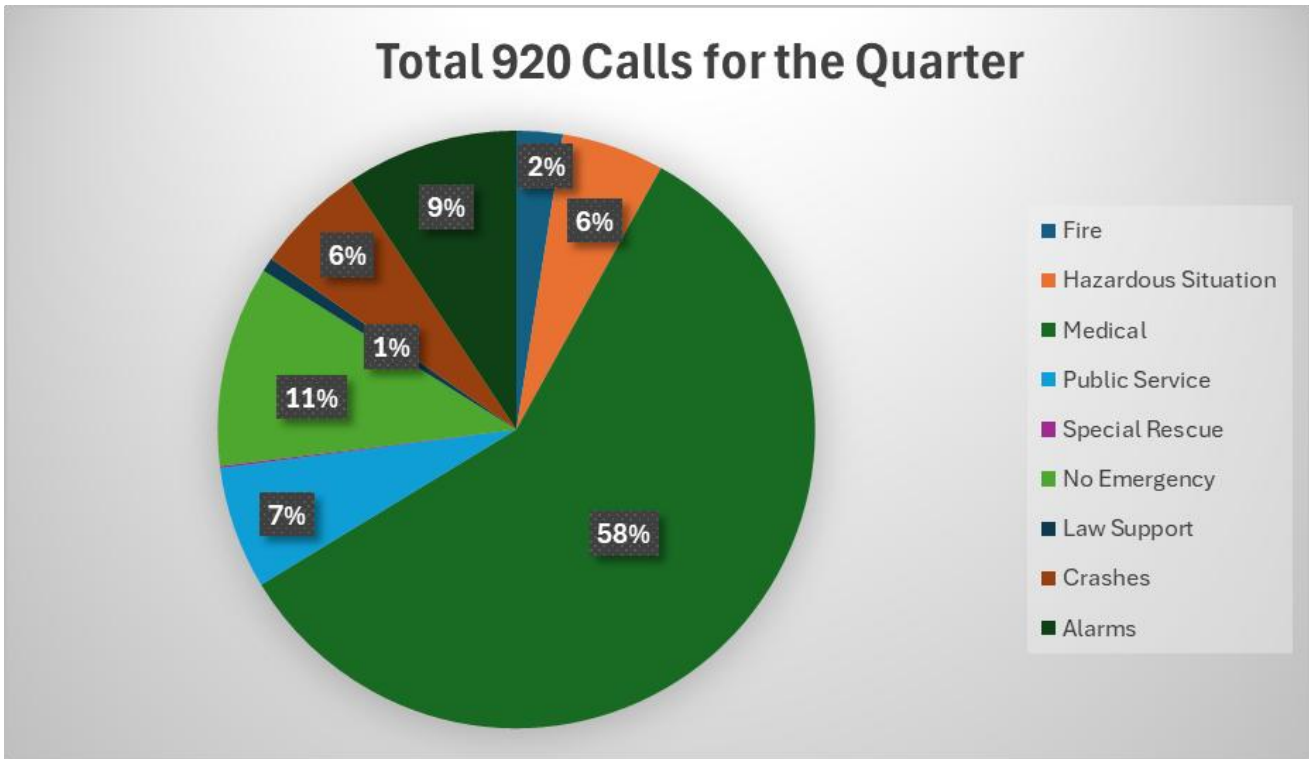
March

Taylor, Shane	3/9/2001	25
Prosser, Tyler	3/10/2016	10
Chicoine, Gage	3/9/2025	1
Franklin, Zach	3/11/2025	1
Phillips, Seth	3/17/2025	1
Parsons, Chris	3/31/2025	1

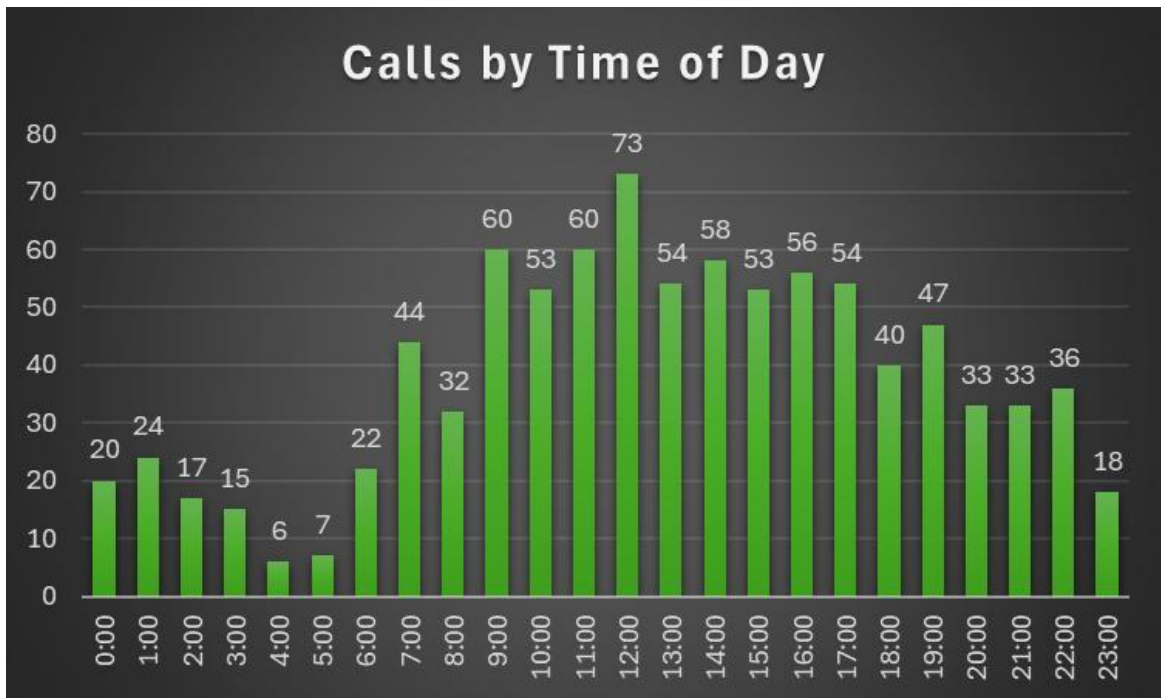
New Hires

Alexander Schreiber – Per-Diem 1/26/2026
 John Carey – Call Company Rookie 2/19/2026
 Nolan O’Driscoll – Live in Student 3/19/2026
 Danae Arnold - Live in Student 3/23/2026

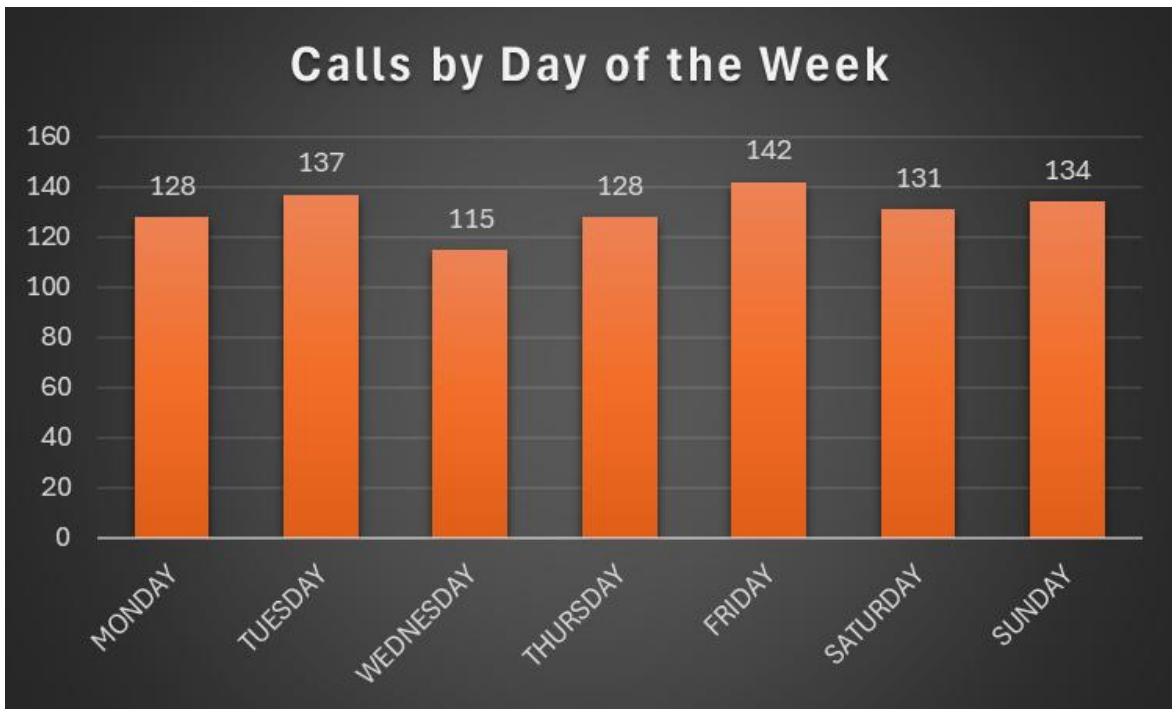
- Incident Type overall breakdown



- Calls by Time of Day



- Calls by Day of the Week



- Overlapping Incidents

