



2024 Town of Windham Community Survey

Result Summary for Library and Parks & Recreation Services

Potential -
Shows room to
grow services

Survey Question 14 - Library Services.

Do you or someone in your household have a library card? 62.04% (487) Yes 37.96% (298) No
Answered: 785 Skipped: 92

Survey Question 15. In the last 12 months, how many times have you visited the library or used its online tools?

Answered: 776 Skipped: 101

9.41% (73) At least once a week 5.93% (46) At least once every other month 46.91% (364) Never

13.14% (102) About once a month 24.61% (191) A few times

Survey Question 16. Please rate your satisfaction with each of the library services listed below.

Answered: 759 Skipped: 118

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Not Applicable	Total	Weighted Average	Combined VS + S
01.	Overall satisfaction with the Windham Public Library	30.20% 228	22.38% 169	10.20% 77	1.85% 14	1.19% 9	34.17% 258	755	4.19	52%
02.	Library hours of operation	20.56% 155	28.78% 217	12.07% 91	2.65% 20	1.46% 11	34.48% 260	754	3.98	48%
03.	The current location	32.50% 246	30.65% 232	7.66% 58	0.92% 7	0.53% 4	27.74% 210	757	4.30	63%
04.	Selection of materials for just about everyone	24.01% 181	24.54% 185	12.73% 96	1.99% 15	1.06% 8	35.68% 269	754	4.06	49%
05.	Free computer resources/online services & databases	20.21% 152	22.07% 166	11.17% 84	0.40% 3	0.53% 4	45.61% 343	752	4.12	42%
06.	Services and meeting room availability	14.69% 110	18.83% 141	13.48% 101	1.34% 10	0.40% 3	51.27% 384	749	3.95	33%
07.	Children's programs and services offered	15.16% 114	15.96% 120	14.10% 106	1.06% 8	0.66% 5	53.06% 399	752	3.93	31%
08.	Young Adult programs and services offered	9.88% 74	13.75% 103	16.29% 122	0.80% 6	0.67% 5	58.61% 439	749	3.76	24%
09.	Adult programs and services offered	12.10% 91	17.95% 135	19.15% 144	1.99% 15	0.80% 6	48.01% 361	752	3.74	30%
10.	Assistance and customer service provided by library staff	30.72% 231	21.01% 158	10.11% 76	0.53% 4	0.80% 6	36.84% 277	752	4.27	52%
11.	Availability of public meeting rooms	10.72% 80	16.22% 121	15.82% 118	1.34% 10	0.67% 5	55.23% 412	746	3.78	27%
12.	Accessibility to services and facilities	18.74% 140	23.96% 179	14.06% 105	0.94% 7	0.40% 3	41.90% 313	747	4.03	43%

Survey Question 17. Parks and Recreation Amenities. In the last 12 months, how many times have you visited any of the parks or trail amenities?

Answered: 771 Skipped: 106

12.58% (97) At least once a week 9.21% (71) At least once every other month 15.30% (118) Once or twice a year
17.51% (135) About once a month 24.51% (189) A few times a year 20.88% (161) Never

Survey Question 18. What was your activity?

Answered: 554 Skipped: 323

<https://www.windhammaine.us/DocumentCenter/View/11123/Question-18-What-was-your-activity-at-town-parks-or-trail-amenities-Responses>

Survey Question 19. Please rate your satisfaction with each of the parks and trails amenities listed below.

Answered: 771 Skipped: 106

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Not Applicable	Total	Weighted Average	
01.	Donnabeth Lippman Park	15.14% 109	33.61% 242	12.50% 90	2.92% 21	0.56% 4	35.28% 254	720	3.92	48%
02.	Dundee Park	8.27% 59	21.18% 151	15.99% 114	5.61% 40	3.51% 25	45.44% 324	713	3.46	29%
03.	Windham Community Park	5.94% 42	24.75% 175	15.84% 112	2.26% 16	0.42% 3	50.78% 359	707	3.68	31%
04.	Windham Town Hall Park	5.02% 36	20.64% 148	18.55% 133	3.35% 24	0.98% 7	51.46% 369	717	3.52	26%
05.	Claman Sanctuary Trails	2.82% 20	10.85% 77	12.82% 91	1.27% 9	0.28% 2	71.97% 511	710	3.52	14%
06.	Deer Hollow/Mud Pond Trails	2.41% 17	10.07% 71	14.04% 99	1.28% 9	0.14% 1	72.06% 508	705	3.48	12%
07.	East Windham Conservation Area	17.60% 126	22.35% 160	9.50% 68	1.54% 11	0.84% 6	48.18% 345	716	4.05	40%
08.	Lowell Preserve	16.81% 120	22.41% 160	12.32% 88	0.70% 5	0.28% 2	47.48% 339	714	4.04	39%
09.	Mountain Division Trail	21.31% 156	35.38% 259	9.02% 66	2.32% 17	0.27% 2	31.69% 232	732	4.10	57%
10.	Otterbrook Sanctuary Trails	6.08% 43	12.87% 91	14.14% 100	0.57% 4	0.71% 5	65.63% 464	707	3.67	19%

Survey Question 20. Which ONE of the following most closely describes why you have not used park or trail amenities?

Answered: 746 Skipped: 131

21.85% (163) I am not familiar with the parks/trails in Windham 18.36% (137) I don't have the time
16.62% (124) I enjoy other recreational activities or travel elsewhere 6.03% (45) I can't utilize parks/trails due to mobility issues
37.13% (277) I've visited parks/trails recently

Survey Question 21. Please rate your satisfaction with the **diversity** of Windham's offerings in the categories listed below.

Answered: 751 Skipped: 126

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Not Applicable	Total	Weighted Average	
05.	Indoor recreation venues	1.21% 9	9.12% 68	32.31% 241	32.71% 244	11.13% 83	13.54% 101	746	2.50	10% vs 44%
06.	Youth oriented programs/services	2.42% 18	13.59% 101	26.51% 197	13.46% 100	3.50% 26	40.51% 301	743	2.97	16%. vs 16%
07.	Senior oriented programs/services	2.15% 16	14.25% 106	28.90% 215	9.81% 73	2.82% 21	42.07% 313	744	3.05	16% vs. 13%

Survey Question 22. What types of activities do you travel out of Windham for?

Answered: 562 Skipped: 315

<https://www.windhammaine.us/DocumentCenter/View/11122/Question-22-What-activities-do-you-travel-out-of-Windham-for-Responses>