

December 16, 2024

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Charter, we value our customers and work hard to keep prices as low as possible. Despite our best efforts, rising costs have impacted our prices, and we are passing through the increased programming fees charged by the TV networks we carry.

Customers are being notified via bill message regarding the following price changes that will take effect on or after January 15, 2025. In line with our commitment to provide clear and simple pricing, we are rounding many of our services by \$0.01 per month. For customers who may be paying a promotional price, the retail price does not take effect until the end of the promotional period.

Spectrum Service/Product	Price Change
Anime Network	Will increase by \$0.01 per month
Carnegie Hall+	Will increase by \$0.01 per month
Eros Now	Will increase by \$0.01 per month
Gaiam TV	Will increase by \$0.01 per month
here! TV subscription	Will increase by \$0.01 per month
Stingray Karaoke	Will increase by \$0.01 per month
Too Much for TV (Mature)	Will increase by \$0.01 per month
Russian View Premium	Will increase by \$0.01 per month
Hebrew View	Will increase by \$0.01 per month
NGN View	Will increase by \$0.01 per month
Vietnamese View	Will increase by \$0.01 per month
Filipino View	Will increase by \$0.01 per month
Jade World View	Will increase by \$0.01 per month
Taiwanese View	Will increase by \$0.01 per month
Mandarin View	Will increase by \$0.01 per month
Korean View	Will increase by \$0.01 per month
Punjabi View	Will increase by \$0.01 per month
Filipino Channel	Will increase by \$0.01 per month
Adult Programming (Multiple Networks)	Will increase by \$0.01 per month
Single Digital Video Recorder Service	Will increase by \$0.01 per month
Multiple Digital Video Recorder Service	Will increase by \$0.01 per month
Soft Reconnect	Will increase by \$0.01 per month

Spectrum Service/Product	Price Change
Additional Statement Copy	Will increase by \$0.01 per month
Spectrum India View Premium	Will increase by \$0.01 per month
Arabic View	Will increase by \$0.05 per month
Spectrum TV Essentials	Will increase by \$1.01 per month
Music Choice Karaoke	Will increase by \$1.01 per month
Music Choice Relax	Will increase by \$1.01 per month
ALLBLK	Will increase by \$1.01 per month
Spectrum Legacy Digital Adapters	Will increase by \$1.50 per month
Spectrum NPP/SPP Digital Receivers	Will increase by \$1.50 per month
Spectrum Cable Cards	Will increase by \$2.00 per month
Spectrum TV Select	Will increase by \$2.01 per month
Spectrum TV Silver	Will increase by \$2.01 per month
Spectrum TV Gold	Will increase by \$2.01 per month
Spectrum TV Select Signature	Will increase by \$2.01 per month
Spectrum TV Select Plus	Will increase by \$2.01 per month
Spectrum Mi Plan Latino	Will increase by \$2.01 per month
Spectrum Mi Plan Latino Silver (Grandfathered)	Will increase by \$2.01 per month
Spectrum Mi Plan Latino Gold (Grandfathered)	Will increase by \$2.01 per month
Spectrum Lifestyle Plan (Grandfathered)	Will increase by \$2.01 per month
Spectrum Lifestyle Plan Silver (Grandfathered)	Will increase by \$2.01 per month
Spectrum Lifestyle Plan Gold (Grandfathered)	Will increase by \$2.01 per month
Spectrum TV Choice (Grandfathered)	Will increase by \$2.01 per month
Spectrum SPP Limited Basic (Grandfathered)	Will increase by \$2.01 per month
Broadcast TV Surcharge	Will increase by \$2.25 per month
Spectrum SPP Limited Basic	Will increase by \$4.00 per month
Monthly Wire Maintenance Elimination (Legacy Charter Customers)	
Max (A La Carte)	Will increase by \$1.00 per month
Max (Inclusion)*	Will decrease by -\$9.00 per month
Paramount+ with Showtime (Inclusion)*	Will decrease by -\$5.00 per month
AMC+ (A La Carte)	Will increase by \$1.01 per month
AMC+ (Inclusion)*	Will decrease by -\$5.99 per month
Starz	Will increase by \$1.01 to \$2.00 per month

*Due to Spectrum's ongoing negotiations with programmers, some streaming content is now included in customers' Spectrum TV package, resulting in a price decrease.



Shelley Winchenbach
Director of Government Affairs

Pursuant to the FCC's "all-in pricing" order, Charter has aggregated the cost of video programming including for broadcast retransmission consent, regional sports programming, and other programming-related fees.

We remain committed to providing excellent entertainment services in your community. If you have any questions about this change, please feel free to contact me at 207-620-3319 or via email at shelley.winchenbach@charter.com.

Sincerely,

Shelley Winchenbach

Director, Government Affairs
Charter Communications