



# **Town of Windham**

## **Fire – Rescue Department**

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Brent J. Libby, Chief

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### **2025 Quarterly Report July – August - September**

#### **It is the Mission of Windham Fire-Rescue Department**

**“To assist the residents and visitors with emergencies or other situations that they are normally unable to handle themselves.”**

#### **Of Interest from the Fire-Rescue Department:**

- In early July we launched our regional paramedic fly car. In partnership with Casco, Raymond and Gray the four communities pooled grant funds from the state to run this pilot program. Using our collective paramedics on a per-diem basis we are staffing a 12-hour shift every day with one paramedic that is available to respond in a car and aid all four communities. Very early in the program and given the busy summer this program has proven to be a very valuable and life altering resource for our area.
  - 88 Responses in July
  - 79 Responses in August
  - 45 Responses in September
- We had three new call company members graduate from their 6-month regional Firefighter 1 & 2 program. Two of the three moved right into an EMT Class.
- Crews were able to get daily training and several live fire training evolutions at 421 Falmouth Road. The house was donated by Robie Builders for 3 months. Our personnel and neighboring departments made great use of the building getting much needed realistic training.
- We have begun a process to change the firefighting foam that we use. The new foam has better use for Class A (solid fuel products) and Class B (hydrocarbon fire) in one solution. The new foam is PFAS free and as environmentally friendly as possible.
- We had five new college students arrive in Mid-August. We will be starting the school year with our seven positions filled. We have one from Connecticut, two from Massachusetts, and four from Maine. All are attending Southern Maine Community College for a Fire Science Degree. We currently have three at South Station, two at East Station and two at the Public Safety Building.

- Crews have continuously performed with poise, professionalism and dedication throughout the summer. Incident responses, as seen below have been up. Our call severity has also been high, consisting of several woods fires due to drought conditions, a homicide in downtown North Windham, three significant structure fires and several significant motor vehicles crashes in some cases with multiple injuries, one of which required LifeFlight. Early Fall has continued to be busy.
- We held our annual department BBQ at Dundee Park on September 5<sup>th</sup>. We had a beautiful day enjoying the facility.
- Much of the month of September we have not permitted the issuance of burning permits due to high and very high fire danger coupled by the significant drought.
- We were very appreciative of Portland Pie and the Windham Mall who sponsored and coordinated a food truck at the Public Safety Building on September 18<sup>th</sup> for Fire-EMS and Police in support of the work our personnel do every day.
- We have posted a full-time position to be filled due to the departure of one our Firefighter/Paramedics due to medical reasons. We have received a good response to the posting and hope to have the position filled in early October.
- This year we held our Public Safety Open House on the evening of September 29<sup>th</sup>, the last night of the summer food truck series. It was a great collaboration with a strong turnout from the public.

- Quarterly Anniversaries and New Hires:

#### July

<b>Hansen, Mahlon</b>	7/1/2008	17
<b>Hole, Brendan</b>	7/11/2020	5
<b>O'connor, Dan</b>	7/3/2020	5
<b>Sawyer, Grace</b>	7/21/2020	5
<b>Blanchard, Taylor</b>	7/13/2020	5
<b>Theberge, Cody</b>	7/12/2021	4
<b>Vincent, Jacob</b>	7/12/2023	2
<b>Jellison, Chase</b>	7/21/2022	3
<b>Pynchon, Ryan</b>	7/18/2022	3
<b>Andrews, Dustin</b>	7/24/2023	2
<b>Shea, Ryan</b>	7/22/2022	3
<b>Fulton, Peter</b>	7/27/2023	2
<b>Stewart, Liam</b>	7/24/2023	2
<b>Waselik, Ryan</b>	7/2/2024	1

#### August

<b>Williams, Eddie</b>	8/10/2020	5
<b>Holman, Richard</b>	8/29/2016	9
<b>Vajda, Glenn</b>	8/27/2015	10
<b>Vadakin, Charles</b>	8/12/2024	1
<b>McKendry, Max</b>	8/27/2023	2
<b>Wellauer, Keegan</b>	8/5/2022	3

#### September

<b>Gomberg, Dane</b>	9/10/2019	6
<b>Pond, Brian</b>	9/3/2024	1
<b>Fitz, Alden</b>	9/3/2024	1

#### New Hires

Steven Pereira – Student Live-in 7/1/2025

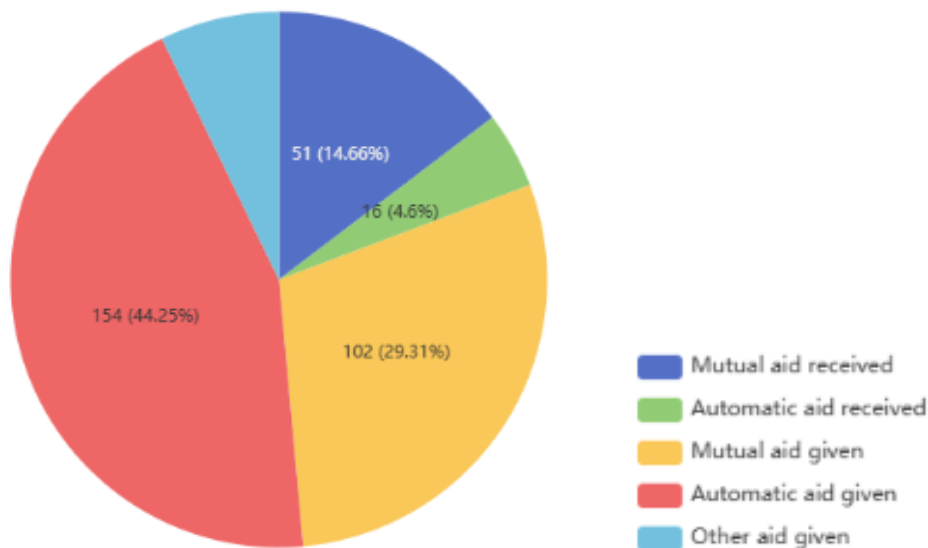
## Performance Measures Related to Our Mission:

- **Response Times**
  - Our average turnout time (dispatch received to enroute) from dispatch received to enroute was 2.55 minutes.
  - The average response time (dispatch to arrival) for the quarter was 6.17 minutes.
- **Training Performance**
  - During this quarter consisted of daily training events as well as several other internal and external courses, training, and seminars totaling 2,639 personnel training hours.
- **Prevention / Inspections**
  - We have accomplished 49 Fire Inspections and pre-planning activities.
  - These are a combination of new and existing commercial and multi family properties.

Mutual aid is a response that is specifically requested to respond to us or for us to respond to another community. Automatic aid is a pre-established, built in automatic response to another community or to ours.

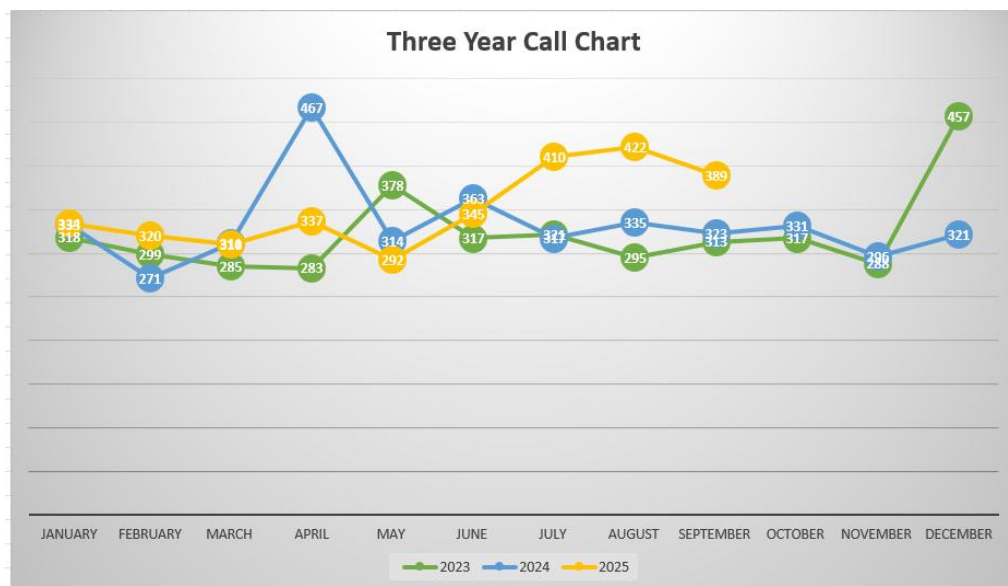
*As a note: responses from the shared South Windham Station with Gorham are logged as Automatic Aid.*

**Total aid given and received (348)**



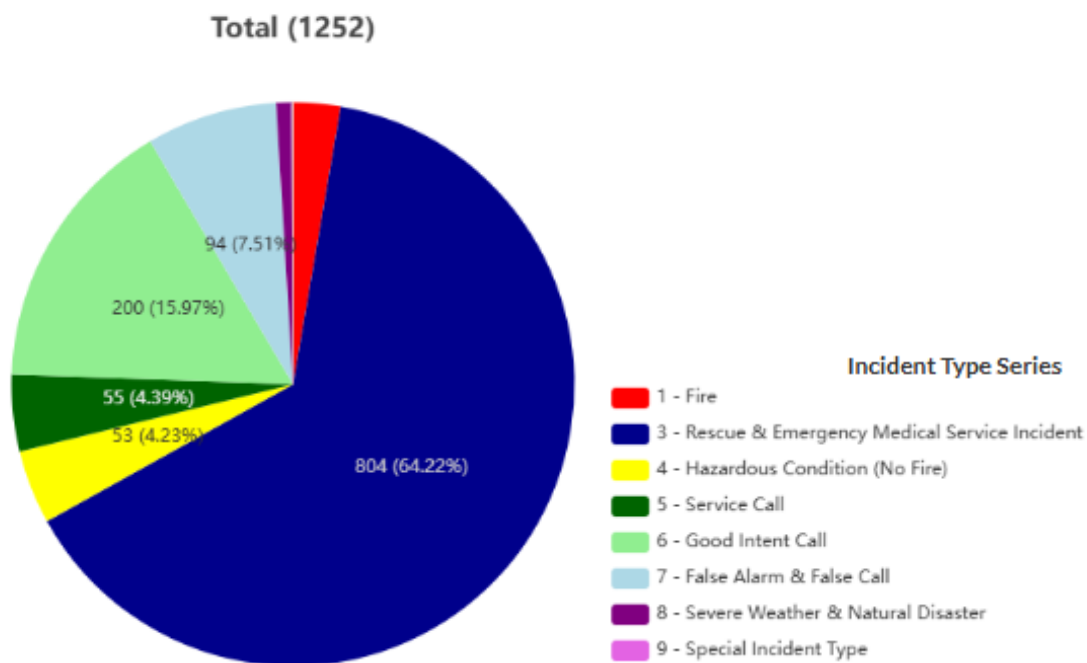
### Three Year Call Volume Trend

Our call volume for this quarter increased over the last two years for the same period, resulting in a very steady summer.



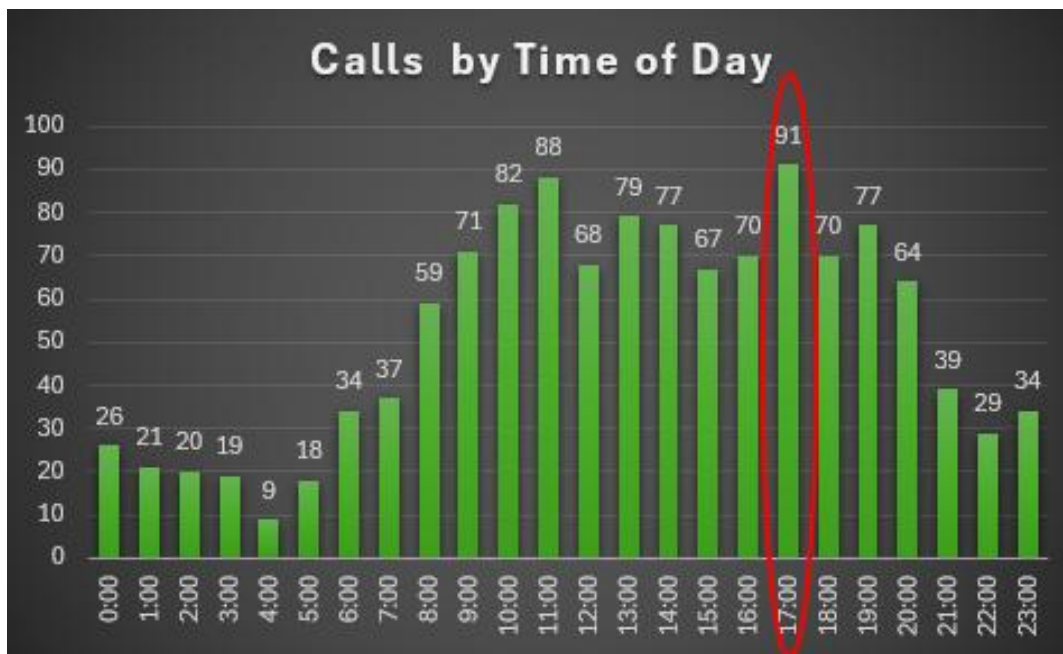
	January	February	March	April	May	June	July	August	September	October	November	December	
2023	318	299	285	283	378	317	321	295	313	317	288	457	3871
2024	333	271	311	467	314	363	317	335	323	331	296	321	3982
2025	334	320	310	337	292	345	410	422	389				3159

- Incident Type overall breakdown

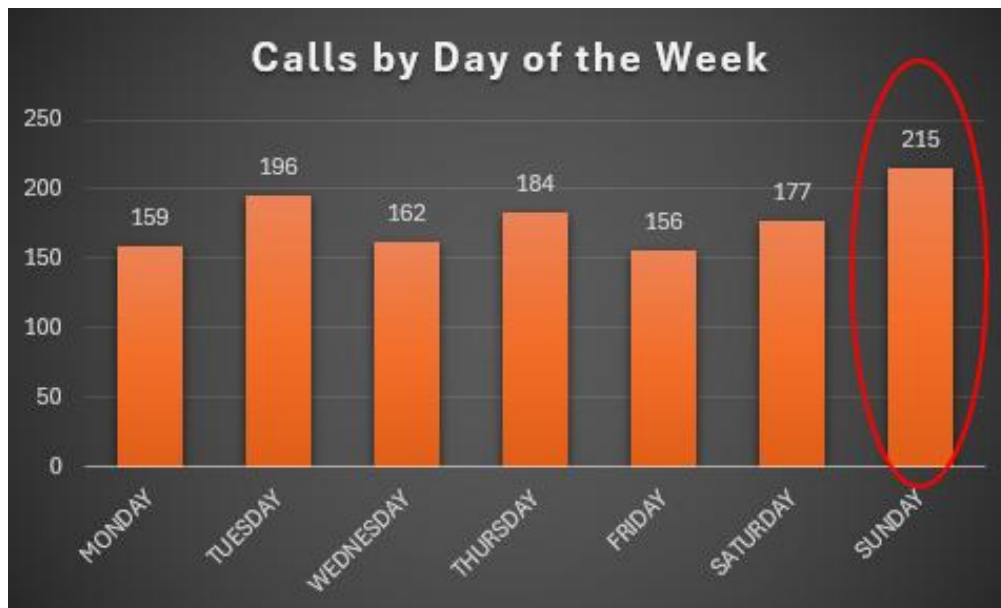


\*3- Rescue & Emergency Medical Service Incident includes motor vehicle crashes

- Calls by Time of Day



- Calls by Day of the Week



- Overlapping Incidents

