

MEMO

TO: Tony Plante, Town Manager  
FROM: Rick Lewsen, Police Chief *R132*  
SUBJ: Department Head Report- **Performance Measurement**- 01/01/2014 – 03/31/2014  
DATE: April 17, 2014

**Mission:** To Protect & To Serve victims of Domestic/Violence

**Success:** One way of defining success at accomplishing our mission is:

- **To respond effectively to all Domestic Violence Assaults**

**Computer challenges:**

CCRCC Dispatchers operated two separate Databases, IMC and Spillman. The Windham Police Department has used IMC for 10+ years. We converted to Spillman On January 6, 2014. IMC populates the radio log & the call takers log into the initial Call for service. Spillman separates the Call for Service, the call taker screens and the Unit radio logs.

It is very difficult to search all the logs separately.

**Three Elements:**

- **Identify Predominate Aggressor**
- **Victim issued - WPD D/V Info Packet**
- **Windham Police Officer(s) “shall make contact with the victim within (48) hours of all Domestic Abuse Incidents”**

**Indicator:** Percentage of interventions applied to Domestic/Violence calls  
(number of elements X number of calls)

12 arrests X 3 elements for each arrest = 36 elements possible  
Minus 4 elements not determined = 32 elements possible  
We completed 26 out of 32 elements.

**Performance Measurement:**

26 elements ÷ 32 elements = **81% Success rate** for this exercise.

**Enclosed:**

March 2014 status report prepared by Randi Lemieux.

WINDHAM POLICE DEPT  
MONTHLY STATUS REPORT  
March 2014

Calls for service	1528	
Arrests	22	
<b>INDEX CRIMES *</b>	<b>REPORTED</b>	<b>CLEARED CASES</b>
Criminal Homicide	0	
Rape	1	
Robbery	0	
Assault	11	5
Burglary	8	0
Larceny/Theft	28	3
MV Theft	1	
Arson	0	
<b>RECENT ISSUES</b>		
Animal Complaints	65	
Fireworks	1	
<b>TRAFFIC</b>		
<b>Total Traffic Stops</b>	<b>399</b>	
Total Citations	92	
Total Warnings	179	
<b>OUI</b>	<b>3</b>	
<b>Total MV Accidents</b>	<b>74</b>	
Personal Injury	17	
Property damage	56	
Hit &Run	1	

This is a summary of the most common calls the police department responds to on a regular basis. Included are calls that have been the topic of recent discussion.

\*The term Index Crimes refers to the most common crimes that are tracked by the FBI for Statistical purposes.