

Town of Windham Fire & Rescue

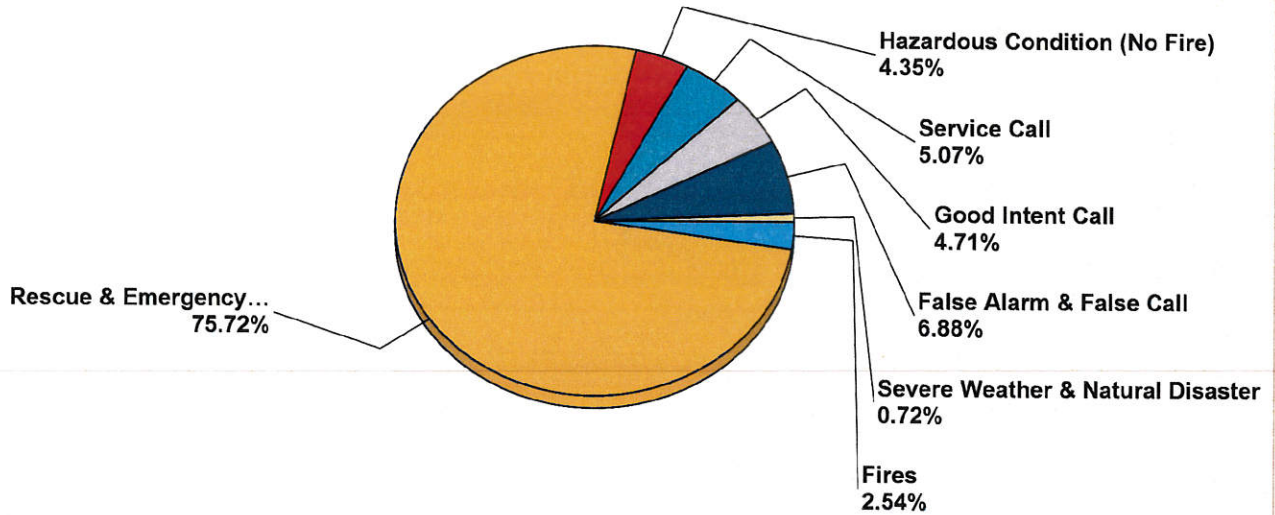
Windham, ME

This report was generated on 8/12/2014 10:58:32 AM



Breakdown by Major Incident Types for Date Range

Start Date: 07/01/2014 | End Date: 07/31/2014



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	7	2.54%
Rescue & Emergency Medical Service	209	75.72%
Hazardous Condition (No Fire)	12	4.35%
Service Call	14	5.07%
Good Intent Call	13	4.71%
False Alarm & False Call	19	6.88%
Severe Weather & Natural Disaster	2	0.72%
TOTAL	276	100.00%

Only REVIEWED incidents included. Summary results for a major incident type are not displayed if the count is zero.



Detailed Breakdown by Incident Type

INCIDENT TYPE	# INCIDENTS	% of TOTAL
111 - Building fire	5	1.81%
130 - Mobile property (vehicle) fire, other	1	0.36%
132 - Road freight or transport vehicle fire	1	0.36%
300 - Rescue, EMS incident, other	2	0.72%
320 - Emergency medical service, other	14	5.07%
321 - EMS call, excluding vehicle accident with injury	169	61.23%
322 - Motor vehicle accident with injuries	12	4.35%
323 - Motor vehicle/pedestrian accident (MV Ped)	1	0.36%
324 - Motor vehicle accident with no injuries.	11	3.99%
400 - Hazardous condition, other	1	0.36%
410 - Combustible/flammable gas/liquid condition, other	1	0.36%
411 - Gasoline or other flammable liquid spill	1	0.36%
412 - Gas leak (natural gas or LPG)	3	1.09%
424 - Carbon monoxide incident	1	0.36%
444 - Power line down	4	1.45%
460 - Accident, potential accident, other	1	0.36%
500 - Service Call, other	3	1.09%
531 - Smoke or odor removal	1	0.36%
551 - Assist police or other governmental agency	3	1.09%
553 - Public service	1	0.36%
561 - Unauthorized burning	4	1.45%
571 - Cover assignment, standby, moveup	2	0.72%
600 - Good intent call, other	3	1.09%
611 - Dispatched & cancelled en route	5	1.81%
622 - No incident found on arrival at dispatch address	2	0.72%
651 - Smoke scare, odor of smoke	2	0.72%
671 - HazMat release investigation w/no HazMat	1	0.36%
700 - False alarm or false call, other	5	1.81%
710 - Malicious, mischievous false call, other	1	0.36%
711 - Municipal alarm system, malicious false alarm	1	0.36%
732 - Extinguishing system activation due to malfunction	1	0.36%
733 - Smoke detector activation due to malfunction	3	1.09%
735 - Alarm system sounded due to malfunction	1	0.36%
736 - CO detector activation due to malfunction	1	0.36%
740 - Unintentional transmission of alarm, other	2	0.72%
743 - Smoke detector activation, no fire - unintentional	2	0.72%
745 - Alarm system activation, no fire - unintentional	2	0.72%
813 - Wind storm, tornado/hurricane assessment	2	0.72%
TOTAL INCIDENTS:	276	100.00%

Only REVIEWED incidents included. Summary results for a major incident type are not displayed if the count is zero.



Town of Windham Fire & Rescue

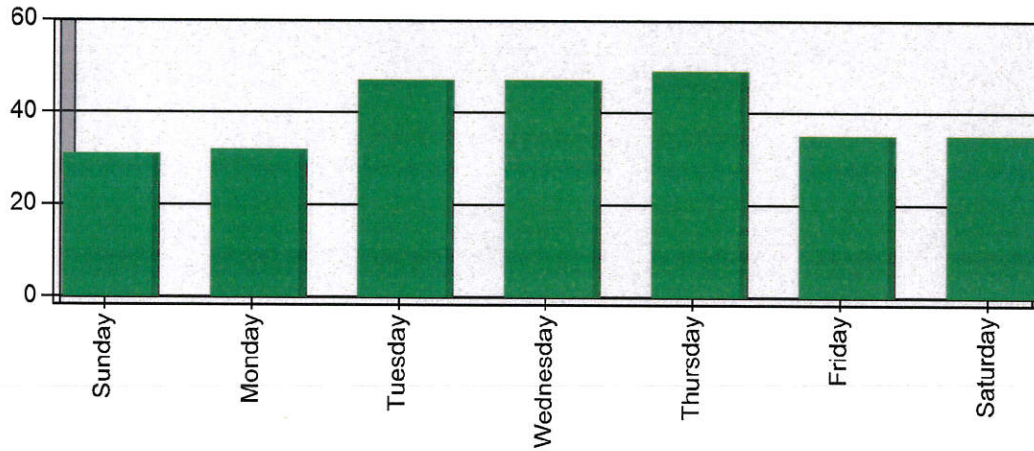
Windham, ME

This report was generated on 8/12/2014 10:59:12 AM



Incidents by Day of the Week for Date Range

Start Date: 07/01/2014 | End Date: 07/31/2014



DAY OF THE WEEK	# INCIDENTS
Sunday	31
Monday	32
Tuesday	47
Wednesday	47
Thursday	49
Friday	35
Saturday	35
TOTAL	276

Only REVIEWED incidents included



Town of Windham Fire & Rescue

Windham, ME

This report was generated on 8/12/2014 10:59:49 AM



Incident Count by Weekday and Hour for Zone and Date Range

Zone: All Zones | Start Date: 07/01/2014 | End Date: 07/31/2014

Hour	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Hour	Total per Hour	Percent
00:00	0	0	0	0	2	1	1	00:00	4	1.45%
01:00	1	0	1	0	0	0	0	01:00	2	0.72%
02:00	1	1	0	0	1	0	1	02:00	4	1.45%
03:00	2	1	0	0	2	1	0	03:00	6	2.17%
04:00	1	0	1	1	2	0	2	04:00	7	2.54%
05:00	1	1	1	0	2	2	0	05:00	7	2.54%
06:00	0	1	1	1	0	0	0	06:00	3	1.09%
07:00	1	1	0	1	0	2	0	07:00	5	1.81%
08:00	1	3	3	1	4	2	0	08:00	14	5.07%
09:00	1	3	1	5	4	1	2	09:00	17	6.16%
10:00	2	1	2	2	2	1	2	10:00	12	4.35%
11:00	6	4	6	2	4	1	2	11:00	25	9.06%
12:00	3	0	2	4	3	0	3	12:00	15	5.43%
13:00	3	0	1	5	3	4	0	13:00	16	5.80%
14:00	0	3	2	3	3	2	1	14:00	14	5.07%
15:00	0	1	0	6	3	2	2	15:00	14	5.07%
16:00	1	2	4	2	4	3	4	16:00	20	7.25%
17:00	1	3	2	2	4	3	3	17:00	18	6.52%
18:00	1	1	1	2	1	4	1	18:00	11	3.99%
19:00	0	2	4	1	1	1	4	19:00	13	4.71%
20:00	2	2	8	3	2	1	1	20:00	19	6.88%
21:00	1	1	2	3	0	3	1	21:00	11	3.99%
22:00	2	0	3	2	1	0	4	22:00	12	4.35%
23:00	0	1	2	1	1	1	1	23:00	7	2.54%
Total Responses for Day	31	32	47	47	49	35	35	Total	276	100.00%
% of Responses for Day	19.35%	12.50%	17.02%	12.77%	8.16%	11.43%	11.43%			
% of Responses for Week	11.23%	11.59%	17.03%	17.03%	17.75%	12.68%	12.68%			

Incident Count by Weekday and Hour for Zone and Date Range. Zone information is defined on the Basic Info 3 screen of an incident. Only REVIEWED incidents included. Maximum call volumes for each day are shown with a RED background, and maximum call volumes for each hour are shown with a BLUE background. "% of Responses for Day" indicates the maximum hourly call volume as percentage of total calls for the day of the week. "% of Responses for Week" indicates the total number of calls for the day of the week as a percentage of total calls.

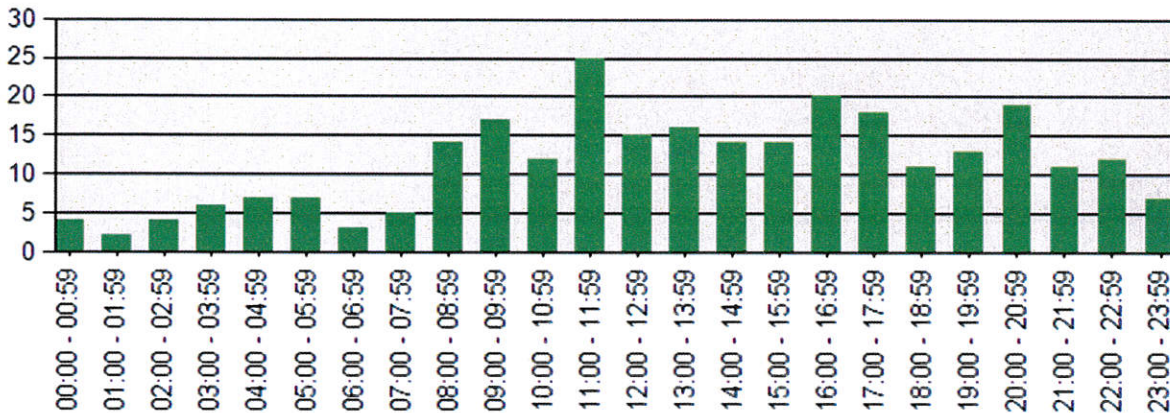
Town of Windham Fire & Rescue

Windham, ME

This report was generated on 8/12/2014 11:01:02 AM

Incidents per Hour for Incident Type Range for Date Range

Incident Range: 100 - 911 | Start Date: 07/01/2014 | End Date: 07/31/2014



HOUR	# of CALLS	
	Day	Night
00:00 - 00:59		4
01:00 - 01:59		2
02:00 - 02:59		4
03:00 - 03:59		6
04:00 - 04:59		7
05:00 - 05:59		7
06:00 - 06:59		3
07:00 - 07:59	5	
08:00 - 08:59	14	
09:00 - 09:59	17	
10:00 - 10:59	12	
11:00 - 11:59	25	
12:00 - 12:59	15	
13:00 - 13:59	16	
14:00 - 14:59	14	
15:00 - 15:59	14	
16:00 - 16:59	20	
17:00 - 17:59	18	
18:00 - 18:59	11	
19:00 - 19:59		13
20:00 - 20:59		19
21:00 - 21:59		11
22:00 - 22:59		12
23:00 - 23:59		7
TOTAL:	181	95

TOTAL FOR THE MONTH 276

Only REVIEWED incidents included.

Incident Response Data for Month Periods

Month	Dispatch Time	Reaction Time	Response Time	Call Length
2013	Alarm to Dispatch	Dispatch to Enroute	Dispatch to Arrival	Dispatch to In Service
January 2013	0.00 ?	1.550	6.590	55.06
February 2013	0.00 ?	1.560	8.050	58.44
March 2013	0.00 ?	1.510	6.320	58.47
April 2013	0.00 ?	2.020	10.590	72.27
May 2013	0.00 ?	1.470	6.400	52.32
June 2013	0.00 ?	2.150	7.200	61.06
July 2013	0.134	1.540	7.240	51.56
August 2013	3.340	1.510	7.080	61.19
September 2013	2.520	2.170	6.520	61.37
October 2013	0.080	1.440	7.040	54.26
November 2013	0.00 ?	1.530	7.220	53.10
December 2013	0.000	1.460	7.350	60.37
Averages	1.519	1.677	7.300	58.289

Month	Dispatch Time	Reaction Time	Response Time	Call Length
2014	Alarm to Dispatch	Dispatch to Enroute	Dispatch to Arrival	Dispatch to In Service
January 2014	5.44	2.02	7.25	63.27
February 2014	0.04	1.54	7.22	55.29
March 2014	0.3	1.45	6.56	56.56
April 2014	0.5	1.59	7.05	59.34
May 2014	0.8	1.39	6.59	59.08
June 2014	0.28	2:04	7:17	65:12
July 2014	.06	1.34	6.43	54.19
August 2014				
September 2014				
October 2014				
November 2014				
December 2014				
Averages	1.927	1.670	7.010	58.373



Ambulance Run Data Report
 Windham Fire Rescue
 From 07/01/14 To 07/31/14
 Total Number of Runs Based on Search Criteria: 170

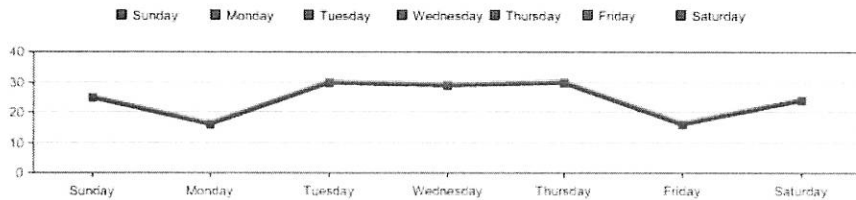
Runs by City

City	# of Runs	% of Runs
Gorham (census name for Gorham Center)	2	1.18%
Gray (sta) (East Gray)	3	1.76%
North Windham	1	0.59%
Westbrook	1	0.59%
WINDHAM	1	0.59%
Windham (Town of)	156	91.76%
Unknown	6	3.53%
Total	170	100%

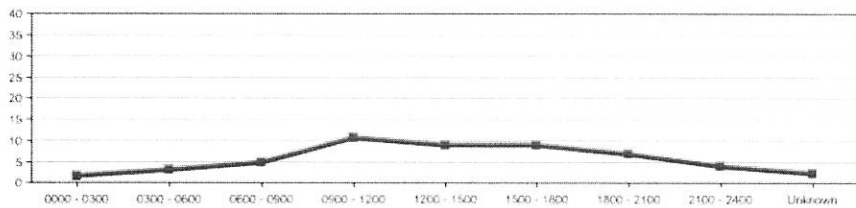
Times of Call

Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	2	0	1	0	0	1	1	5	2.94%
0300 - 0600	2	0	2	0	4	0	2	10	5.88%
0600 - 0900	1	3	4	3	2	3	0	16	9.41%
0900 - 1200	7	5	4	6	9	1	4	36	21.18%
1200 - 1500	5	2	4	9	3	4	3	30	17.65%
1500 - 1800	2	3	4	7	7	2	5	30	17.65%
1800 - 2100	3	1	6	2	3	4	4	23	13.53%
2100 - 2400	1	1	3	2	2	1	3	13	7.65%
Unknown	2	1	2	0	0	0	2	7	4.12%
Total	25	16	30	29	30	16	24	170	100%

Call Volume by Day of Week



Call Volume by Hour of Day



Runs by Provider Impression

Provider Impression	# of Times	% of Times
Allergy / Anaphylaxis	5	2.94%
Altered Level of Consciousness / Coma	2	1.18%
Assist Only	3	1.76%
Behavioral / Psychiatric Disorder	5	2.94%
Cardiac - Chest Pain	9	5.29%
Cardiac - Other	3	1.76%
Cardiac - ST Elevation MI	1	0.59%
Cardiac - Ventricular Tachycardia (Without Pulse)	1	0.59%
Cardiac Arrest - BLS	1	0.59%
Dehydration	3	1.76%
Diabetic Emergency	2	1.18%
Flu Like Illness	2	1.18%
Hemorrhage - Non-Traumatic	3	1.76%
Hemorrhage - Traumatic	1	0.59%
Nausea / Vomiting (Unknown Etiology)	1	0.59%
No Apparent Illness / Injury	12	7.06%
Obvious Death	1	0.59%
Other Illness / Injury	16	9.41%
Overdose - Drug / Medication	2	1.18%
Overdose - ETOH	3	1.76%
Pain - Abdominal (Non-Traumatic)	10	5.88%
Pain - Back (Non-Traumatic)	1	0.59%
Pain - Chest (Non-Cardiac)	2	1.18%

Pain - Extremity (Non-Traumatic)	6	3.53%
Respiratory Distress - Bronchospasm	3	1.76%
Respiratory Distress - Other	4	2.35%
Seizure / Convulsions	2	1.18%
Stroke / CVA / TIA	7	4.12%
Syncope / Fainting	5	2.94%
Toxic Exposure	2	1.18%
Transfer - Cardiac	1	0.59%
Traumatic Injury - Abdomen	2	1.18%
Traumatic Injury - Back	3	1.76%
Traumatic Injury - Burn	2	1.18%
Traumatic Injury - Extremity	14	8.24%
Traumatic Injury - Head	3	1.76%
Traumatic Injury - Multisystem	3	1.76%
Traumatic Injury - Torso	1	0.59%
Weakness / General Malaise	17	10.00%
Unknown	6	3.53%
Total	170	100%

Average Run Times

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	112	65.88%	0 - 5	71	41.76%
2 - 3	44	25.88%	6 - 10	78	45.88%
4 - 5	3	1.76%	11 - 15	12	7.06%
> 5	4	2.35%	> 15	2	1.18%
Unknown	7	4.12%	Unknown	7	4.12%
Total	170	100%	Total	170	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	39	22.94%	0 - 5	0	0.00%
11 - 20	91	53.53%	6 - 10	0	0.00%
21 - 30	26	15.29%	11 - 15	4	2.35%
> 30	7	4.12%	> 15	121	71.18%
Unknown	7	4.12%	Unknown	45	26.47%
Total	170	100%	Total	170	100%

Hospital Time (Depart Hospital - Arrive Hospital)			Average Run Times	
Minutes	# of Runs	% of Runs		
0 - 5	10	5.88%	Enroute	00:01:15
6 - 10	10	5.88%	To Scene	00:06:14
11 - 15	14	8.24%	At Scene	00:15:39
> 15	89	52.35%	To Destination	00:27:08
Unknown	47	27.65%	Back in Service	00:23:26
Total	170	100%	Total	01:13:42

Range of Times: Lowest = 0 and Highest = 60

Search Criteria	
Dates	From 07/01/2014 To 07/31/2014 (mm/dd/yyyy)
Service	Windham Fire Rescue
EMS Shift	All
Staff	All Active
Unit	All
Call Sign	All
Zone/District	All
Type of Service Requested	All
Patient Disposition	All
Provider Impression	All