



Town of Windham

Fire - Rescue Department

375 Gray Road
Windham, ME 04062
Business 207-892-1911
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MEMORANDUM

To : Bob Burns, Town Manager
From : Brent Libby, Fire-Rescue Chief 
Date : February 17, 2026
Re : Medical Billing Rate Increase
Cc : Susan Rossignol, Finance Director

We have received a recommendation from Medical Reimbursement Services, our contracted medical billing specialist, to conduct a rate adjustment of our emergency medical transport fees.

The Town of Windham transitioned to a fee-based service of emergency medical transport on October 1, 1994. Our last rate adjustment was made in February of 2020. A new law in 2024 does cap any rate increases to 5 % annually with a ceiling of 200% of the Medicare allowable rates.

We are currently in network with Anthem, Vermont Health Access, Community Health Options, and the State of Maine as Maine Care, Medicaid. To date we have not received any other requests for participation from other carriers.

Medical billing revenues do not directly fund the Fire-Rescue budget but are accounted for in town revenues annually. In 2024 we participated in a mandated Medicare Ground Ambulance Data Collection cost analysis for the 2023 calendar year. Participation in that process indicated that we collected approximately \$955,129 in medical billing revenue and our Emergency Medical Services operation accounted for 65% of our operating budget which at that time equated to \$2,066,984. This amount also excluded any major capital planning or expenditure.

Attached is the request received 2-17-2026 from Medical Reimbursement Services. Thank you for your consideration.

MEDICAL REIMBURSEMENT SERVICES

PO BOX 1810, WINDHAM, ME 04062

PHONE (800) 734-6677

February 17, 2026

Windham Rescue,

Below you will see your current rates along with our recommendation for an increase. The recommendation for the increase is due to the State of Maine's act to protect consumers for surprise emergency medical bills or L.D. 2105. It states if you are **contracted** with an insurance company you will receive 200% of the Medicare allowed amount for the service. It also states if you are under the 200% you cannot increase your rates by more than 5% each year. Your last rate increase was February 2020.

<u>Service</u>	<u>Current Rate</u>	<u>Recommended</u>	<u>200% Medicare</u>
Miles (A0425)	\$18	\$19	\$18.48
BLS (A0429)	\$700	\$735	\$927.24
ALS (A0427)	\$1,000	\$1,050	\$1,101.10
ALS 2 (A0433)	\$1,400	\$1,470	\$1,593.70
BLS Non Emergency	\$300	\$300	\$579.52
ALS Non Emergency	\$0	\$0	\$695.44
SCT (PIFT) (A0434)	\$0	\$0	\$1,883.46
*On Scene (no transport)	\$100	\$100	*
Intercept	\$300	\$300	

* On Scene Charge (This is used for ALS supplies, deceased patients that you "work" and other medicine given and the patient is not transported to hospital).

Currently this code is being reimbursed at 70% or 50% bill charges, depending on if member is in or out of network (for Community Health Options)

Based on *Maine Legislation- L.D. 1602 1-A. Reimbursement for non-transport services*, that outlines A0998 rate equal to average rate of A0427 and A0429 (with all respective Geographic coefficients)-plus either at plus in network of 200% or out of network of 180%. Legislation requires payor to comply by 1/1/24.

Please let me know if you have any questions.

Shawn McPherson