

Town of Windham Fire & Rescue

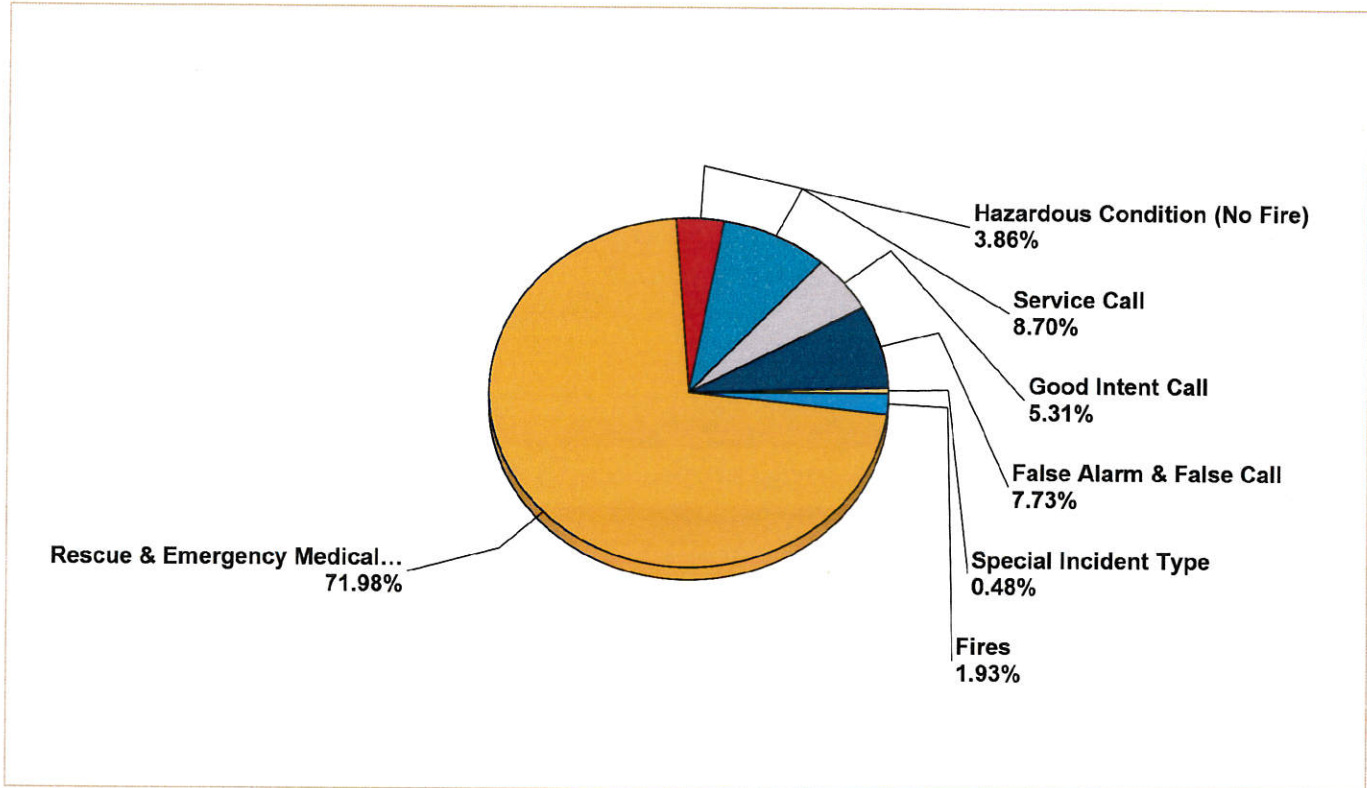
Windham, ME

This report was generated on 7/10/2014 9:02:18 AM



Breakdown by Major Incident Types for Date Range

Start Date: 06/01/2014 | End Date: 06/30/2014



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	4	1.93%
Rescue & Emergency Medical Service	149	71.98%
Hazardous Condition (No Fire)	8	3.86%
Service Call	18	8.70%
Good Intent Call	11	5.31%
False Alarm & False Call	16	7.73%
Special Incident Type	1	0.48%
TOTAL	207	100.00%

Only REVIEWED incidents included. Summary results for a major incident type are not displayed if the count is zero.

Detailed Breakdown by Incident Type

INCIDENT TYPE	# INCIDENTS	% of TOTAL
100 - Fire, other	1	0.48%
111 - Building fire	1	0.48%
140 - Natural vegetation fire, other	1	0.48%
160 - Special outside fire, other	1	0.48%
300 - Rescue, EMS incident, other	4	1.93%
320 - Emergency medical service, other	7	3.38%
321 - EMS call, excluding vehicle accident with injury	129	62.32%
322 - Motor vehicle accident with injuries	5	2.42%
324 - Motor vehicle accident with no injuries.	3	1.45%
381 - Rescue or EMS standby	1	0.48%
412 - Gas leak (natural gas or LPG)	1	0.48%
440 - Electrical wiring/equipment problem, other	1	0.48%
444 - Power line down	6	2.90%
500 - Service Call, other	4	1.93%
550 - Public service assistance, other	2	0.97%
551 - Assist police or other governmental agency	1	0.48%
553 - Public service	1	0.48%
554 - Assist invalid	2	0.97%
561 - Unauthorized burning	5	2.42%
571 - Cover assignment, standby, moveup	3	1.45%
600 - Good intent call, other	4	1.93%
611 - Dispatched & cancelled en route	5	2.42%
622 - No incident found on arrival at dispatch address	2	0.97%
700 - False alarm or false call, other	3	1.45%
715 - Local alarm system, malicious false alarm	2	0.97%
733 - Smoke detector activation due to malfunction	1	0.48%
735 - Alarm system sounded due to malfunction	1	0.48%
743 - Smoke detector activation, no fire - unintentional	2	0.97%
744 - Detector activation, no fire - unintentional	3	1.45%
745 - Alarm system activation, no fire - unintentional	3	1.45%
746 - Carbon monoxide detector activation, no CO	1	0.48%
911 - Citizen complaint	1	0.48%
TOTAL INCIDENTS:	207	100.00%

Only REVIEWED incidents included. Summary results for a major incident type are not displayed if the count is zero.

Town of Windham Fire & Rescue

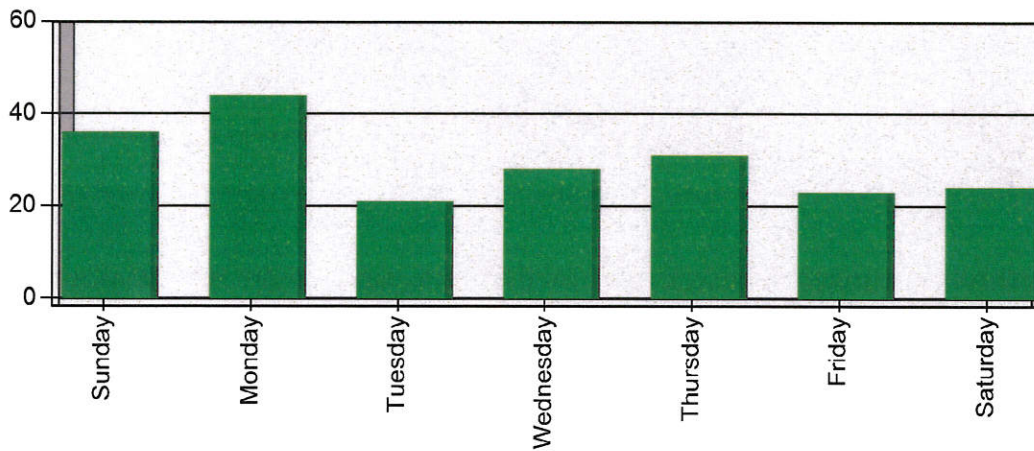
Windham, ME

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Incidents by Day of the Week for Date Range

Start Date: 06/01/2014 | End Date: 06/30/2014



DAY OF THE WEEK	# INCIDENTS
Sunday	36
Monday	44
Tuesday	21
Wednesday	28
Thursday	31
Friday	23
Saturday	24
TOTAL	207

Only REVIEWED incidents included

Town of Windham Fire & Rescue

Windham, ME

This report was generated on 7/10/2014 9:04:54 AM



Incident Count by Weekday and Hour for Zone and Date Range

Zone: All Zones | Start Date: 06/01/2014 | End Date: 06/30/2014

Hour	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Hour	Total per Hour	Percent
00:00	0	0	1	0	0	2	0	00:00	3	1.45%
01:00	1	0	0	1	0	0	1	01:00	3	1.45%
02:00	1	0	0	2	1	1	0	02:00	5	2.42%
03:00	1	2	0	1	2	0	0	03:00	6	2.90%
04:00	0	0	0	1	0	1	0	04:00	2	0.97%
05:00	1	1	0	1	1	0	0	05:00	4	1.93%
06:00	0	1	0	2	0	2	0	06:00	5	2.42%
07:00	0	2	1	2	0	3	0	07:00	8	3.86%
08:00	2	0	1	2	0	1	0	08:00	6	2.90%
09:00	1	2	3	0	2	0	0	09:00	8	3.86%
10:00	0	3	1	2	0	0	3	10:00	9	4.35%
11:00	3	6	1	1	6	1	1	11:00	19	9.18%
12:00	4	2	3	1	2	0	1	12:00	13	6.28%
13:00	4	3	1	3	3	1	2	13:00	17	8.21%
14:00	0	3	0	0	2	2	3	14:00	10	4.83%
15:00	0	1	1	2	1	2	2	15:00	9	4.35%
16:00	0	3	1	0	1	2	1	16:00	8	3.86%
17:00	4	2	1	0	3	1	0	17:00	11	5.31%
18:00	1	1	2	2	2	0	1	18:00	9	4.35%
19:00	6	2	0	1	2	2	0	19:00	13	6.28%
20:00	1	4	0	0	2	0	2	20:00	9	4.35%
21:00	3	0	2	2	0	0	3	21:00	10	4.83%
22:00	3	3	1	1	0	2	2	22:00	12	5.80%
23:00	0	3	1	1	1	0	2	23:00	8	3.86%
Total Responses for Day	36	44	21	28	31	23	24	Total	207	100.00%
% of Responses for Day	16.67%	13.64%	14.29%	10.71%	19.35%	13.04%	12.50%			
% of Responses for Week	17.39%	21.26%	10.14%	13.53%	14.98%	11.11%	11.59%			

Incident Count by Weekday and Hour for Zone and Date Range. Zone information is defined on the Basic Info 3 screen of an incident. Only REVIEWED incidents included. Maximum call volumes for each day are shown with a RED background, and maximum call volumes for each hour are shown with a BLUE background. "% of Responses for Day" indicates the maximum hourly call volume as percentage of total calls for the day of the week. "% of Responses for Week" indicates the total number of calls for the day of the week as a percentage of total calls.

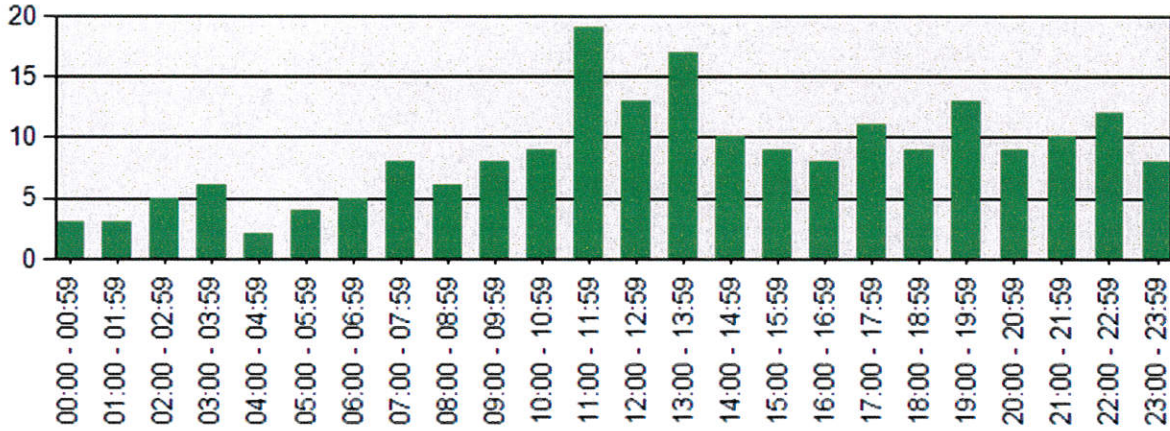
Town of Windham Fire & Rescue

Windham, ME

This report was generated on 7/10/2014 9:06:07 AM

Incidents per Hour for Incident Type Range for Date Range

Incident Range: 100 - 911 | Start Date: 06/01/2014 | End Date: 06/30/2014



Hour	# of CALLS
00:00 - 00:59	3
01:00 - 01:59	3
02:00 - 02:59	5
03:00 - 03:59	6
04:00 - 04:59	2
05:00 - 05:59	4
06:00 - 06:59	5
07:00 - 07:59	8
08:00 - 08:59	6
09:00 - 09:59	8
10:00 - 10:59	9
11:00 - 11:59	19
12:00 - 12:59	13
13:00 - 13:59	17
14:00 - 14:59	10
15:00 - 15:59	9
16:00 - 16:59	8
17:00 - 17:59	11
18:00 - 18:59	9
19:00 - 19:59	13
20:00 - 20:59	9
21:00 - 21:59	10
22:00 - 22:59	12
23:00 - 23:59	8

TOTAL: 207

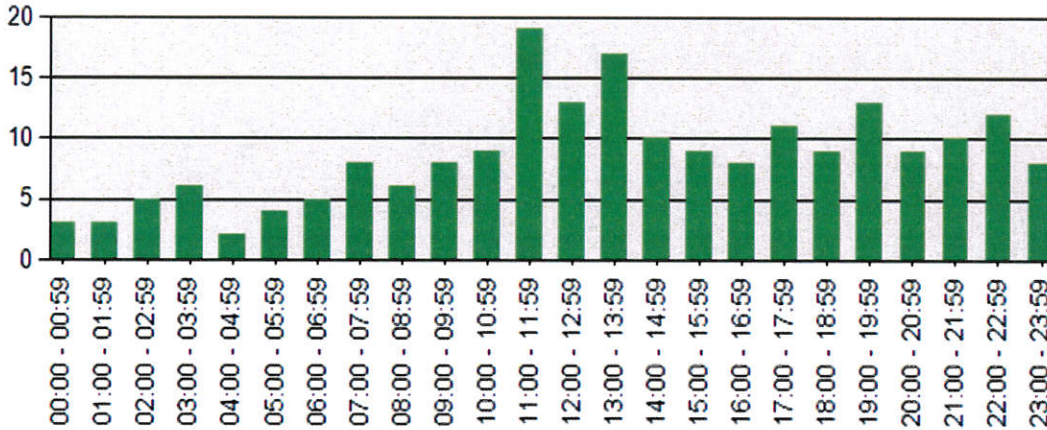
Only REVIEWED incidents included.

Town of Windham Fire & Rescue

Windham, ME

Incidents per Hour for Incident Type Range for Date Range

Incident Range: 100 - 911 | Start Date: 06/01/2014 | End Date: 06/30/2014



HOUR	Day Call	Night Calls
	7:00-18:59	19:00-6:59
00:00 - 00:59		3
01:00 - 01:59		3
02:00 - 02:59		5
03:00 - 03:59		6
04:00 - 04:59		2
05:00 - 05:59		4
06:00 - 06:59		5
07:00 - 07:59	8	
08:00 - 08:59	6	
09:00 - 09:59	8	
10:00 - 10:59	9	
11:00 - 11:59	19	
12:00 - 12:59	13	
13:00 - 13:59	17	
14:00 - 14:59	10	
15:00 - 15:59	9	
16:00 - 16:59	8	
17:00 - 17:59	11	
18:00 - 18:59	9	
19:00 - 19:59		13
20:00 - 20:59		9
21:00 - 21:59		10
22:00 - 22:59		12
23:00 - 23:59		8
	127	80

TOTAL: 207

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Doc Id: 898

Page # 1

Only REVIEWED incidents included.

Incident Response Data for Month Periods

Month	Dispatch Time	Reaction Time	Response Time	Call Length
2013	Alarm to Dispatch	Dispatch to Enroute	Dispatch to Arrival	Dispatch to In Service
January 2013	0.00 ?	1.550	6.590	55.06
February 2013	0.00 ?	1.560	8.050	58.44
March 2013	0.00 ?	1.510	6.320	58.47
April 2013	0.00 ?	2.020	10.590	72.27
May 2013	0.00 ?	1.470	6.400	52.32
June 2013	0.00 ?	2.150	7.200	61.06
July 2013	0.134	1.540	7.240	51.56
August 2013	3.340	1.510	7.080	61.19
September 2013	2.520	2.170	6.520	61.37
October 2013	0.080	1.440	7.040	54.26
November 2013	0.00 ?	1.530	7.220	53.10
December 2013	0.000	1.460	7.350	60.37
Averages	1.519	1.677	7.300	58.289

Month	Dispatch Time	Reaction Time	Response Time	Call Length
2014	Alarm to Dispatch	Dispatch to Enroute	Dispatch to Arrival	Dispatch to In Service
January 2014	5.44	2.02	7.25	63.27
February 2014	0.04	1.54	7.22	55.29
March 2014	0.3	1.45	6.56	56.56
April 2014	0.5	1.59	7.05	59.34
May 2014	0.8	1.39	6.59	59.08
June 2014	0.28	2.04	7.17	65.12
July 2014				
August 2014				
September 2014				
October 2014				
November 2014				
December 2014				
Averages	1.927	1.670	7.010	58.373



Ambulance Run Data Report
 Windham Fire Rescue
 From 06/01/14 To 06/30/14
 Total Number of Runs Based on Search Criteria: 122

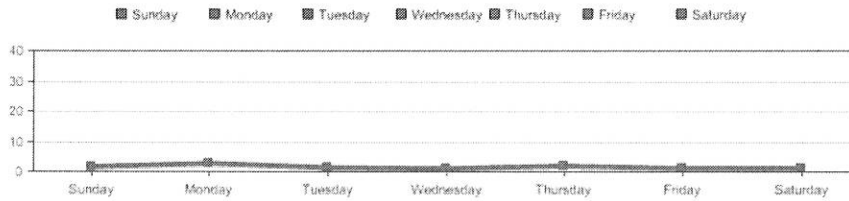
Runs by City

City	# of Runs	% of Runs
Casco	1	0.82%
Gorham (census name for Gorham Center)	7	5.74%
Naples	1	0.82%
North Windham	2	1.64%
Raymond (Town of)	1	0.82%
Westbrook	1	0.82%
WINDHAM	5	4.10%
Windham (Town of)	101	82.79%
Unknown	3	2.46%
Total	122	100%

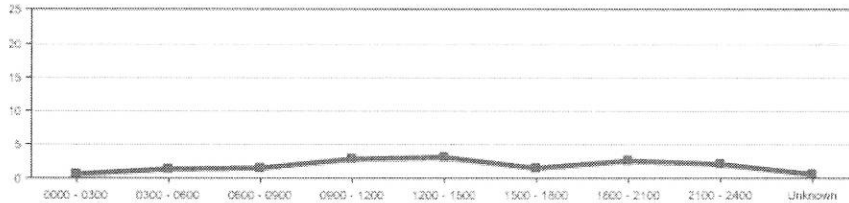
Times of Call

Time Period	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	Percentage
0000 - 0300	0	0	1	1	0	2	0	4	3.28%
0300 - 0600	2	3	0	2	3	0	0	10	8.20%
0600 - 0900	0	3	1	1	0	6	0	11	9.02%
0900 - 1200	2	7	5	1	4	0	3	22	18.03%
1200 - 1500	5	5	2	1	5	2	4	24	19.67%
1500 - 1800	2	3	1	0	3	1	1	11	9.02%
1800 - 2100	3	6	1	2	6	0	2	20	16.39%
2100 - 2400	2	3	3	3	1	1	3	16	13.11%
Unknown	2	1	1	0	0	0	0	4	3.28%
Total	18	31	15	11	22	12	13	122	100%

Call Volume by Day of Week



Call Volume by Hour of Day



Runs by Provider Impression

Provider Impression	# of Times	% of Times
Abuse / Neglect	1	0.82%
Allergy / Anaphylaxis	2	1.64%
Altered Level of Consciousness / Coma	2	1.64%
Behavioral / Psychiatric Disorder	3	2.46%
Cardiac - Chest Pain	5	4.10%
Cardiac - Narrow Complex Tachycardia	1	0.82%
Cardiac - Other	4	3.28%
Cardiac Arrest - Asystole	1	0.82%
Cardiac Arrest - Pulseless Electrical Activity	1	0.82%
Dehydration	3	2.46%
Diabetic Emergency	2	1.64%
Flu Like Illness	3	2.46%
Hemorrhage - Non-Traumatic	2	1.64%
Nausea / Vomiting (Unknown Etiology)	3	2.46%
No Apparent Illness / Injury	10	8.20%
Other Illness / Injury	9	7.38%
Overdose - Drug / Medication	3	2.46%
Pain - Abdominal (Non-Traumatic)	11	9.02%
Pain - Back (Non-Traumatic)	2	1.64%
Pain - Chest (Non-Cardiac)	2	1.64%
Pain - Extremity (Non-Traumatic)	4	3.28%

Pregnancy / OB Delivery	1	0.82%
Respiratory Distress - Bronchospasm	1	0.82%
Respiratory Distress - Other	7	5.74%
Respiratory Distress - Pulmonary Edema	1	0.82%
Seizure / Convulsions	4	3.28%
Shock - Medical	1	0.82%
Stroke / CVA / TIA	4	3.28%
Syncope / Fainting	2	1.64%
Toxic Exposure	1	0.82%
Traumatic Injury - Abdomen	1	0.82%
Traumatic Injury - Back	1	0.82%
Traumatic Injury - Extremity	8	6.56%
Traumatic Injury - Head	2	1.64%
Traumatic Injury - Multisystem	1	0.82%
Traumatic Injury - Torso	1	0.82%
Weakness / General Malaise	7	5.74%
Unknown	5	4.10%
Total	122	100%

Average Run Times

Enroute (Responding - Unit Notified Dispatched)			Response Time (Arrive Scene - Enroute)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 1	70	57.38%	0 - 5	49	40.16%
2 - 3	38	31.15%	6 - 10	57	46.72%
4 - 5	4	3.28%	11 - 15	9	7.38%
> 5	6	4.92%	> 15	3	2.46%
Unknown	4	3.28%	Unknown	4	3.28%
Total	122	100%	Total	122	100%

Scene Time (Depart Scene - Arrive Scene)			Transport Time (Arrive Hospital - Depart Scene)		
Minutes	# of Runs	% of Runs	Minutes	# of Runs	% of Runs
0 - 10	28	22.95%	0 - 5	1	0.82%
11 - 20	59	48.36%	6 - 10	0	0.00%
21 - 30	24	19.67%	11 - 15	2	1.64%
> 30	6	4.92%	> 15	90	73.77%
Unknown	5	4.10%	Unknown	29	23.77%
Total	122	100%	Total	122	100%

Hospital Time (Depart Hospital - Arrive Hospital)			Average Run Times	
Minutes	# of Runs	% of Runs		
0 - 5	10	8.20%	Enroute	00:01:40
6 - 10	6	4.92%	To Scene	00:06:43
11 - 15	12	9.84%	At Scene	00:09:20
> 15	64	52.46%	To Destination	00:35:43
Unknown	30	24.59%	Back in Service	00:22:50
Total	122	100%	Total	01:16:16

Range of Times: Lowest = 0 and Highest = 747

Search Criteria	
Dates	From 06/01/2014 To 06/30/2014 (mm/dd/yyyy)
Service	Windham Fire Rescue
EMS Shift	All
Staff	All Active
Unit	All
Call Sign	All
Zone/District	All
Type of Service Requested	All
Patient Disposition	All
Provider Impression	All