



Shelley Winchenbach  
Director of Government Affairs

September 17, 2024

Re: Charter Communications – Upcoming Changes - *New Customers Only*

Dear Municipal Official:

We value our customers and continue to improve our services with the finest entertainment products available, while also providing a compelling suite of video services at the greatest value. Effective on or around September 17, 2024, Charter will begin implementing all-in pricing for **new** video customers. Below is **new** customer package pricing.

Service	Rack Rate	Broadcast TV Surcharge	Increase (due to increase in programming costs)	New All-In Pricing Total*
Spectrum TV Select Plus	\$94.99	\$25.75	\$4.26	\$125.00
Spectrum TV Select	\$89.99	\$25.75	\$4.26	\$120.00
Spectrum Select Signature	\$84.99	\$25.75	\$4.26	\$115.00
Spectrum Mi Plan Latino	\$59.99	\$25.75	\$4.26	\$90.00
Spectrum TV Choice	\$49.99	\$25.75	\$4.26	\$80.00
Spectrum Basic	\$9.99	\$25.75	\$0.26	\$36.00

Package prices will not change for **existing** customers.

We remain committed to providing excellent entertainment services in your community. If you have any questions about this change, please feel free to contact me at 207-620-3319 or via email at [Shelley.Winchenbach@charter.com](mailto:Shelley.Winchenbach@charter.com).

Sincerely,

Shelley Winchenbach  
Director, Government Affairs  
Charter Communication

\*Pursuant to the FCC’s “all-in pricing” order, Charter is aggregating the cost of video programming including for broadcast retransmission consent, regional sports programming, and other programming-related fees.