



# Town of Windham Fire – Rescue Department

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Brent J. Libby, Chief

## 2024 Third Quarter Report

**It is the Mission of Windham Fire-Rescue Department**  
**“To assist the residents and visitors with emergencies or other situations that they**  
**are normally unable to handle themselves.”**

### Of Interest from the Fire-Rescue Department:

- Throughout July and August, we have worked through our hiring process to fill our four new positions. We were happy to have received a total of 18 applicants and have made offers to two Firefighter/Paramedics, a Firefighter-Advanced and a Firefighter-EMT all will start this fall.
- The Fire-Rescue Department collaborated with the Police Department for a successful Law Enforcement National night out on August 21<sup>st</sup> at the Public Safety Building.
- Throughout the summer the Public Safety Building FD parking area was used to accommodate Food Truck Mondays. It seemed to be a great weekly community event.
- Our Fall Family BBQ was held at Dundee Park, much appreciation to Parks and Rec for allowing us to reserve the space just after season close. We had a great turn out with good food and fun.
- Crews had the opportunity to utilize a single-family home slated for demolition at 626 Roosevelt Trial for skills and training. With appreciation to owner Peter Gilman, personnel were able to conduct search and rescue training, hose line advancement and roof work topics at the home before it was demolished.
- The Town Council approved our purchase of a 2024 Pumper-Tanker with a Spencer Body and a Freightliner Chassis. The truck is built, and we could likely expect delivery in late October early November as there are a few additions we have asked them to make. The Truck has a 2000 Gallon tank. Hale 1500 gpm pump. We will likely receive our second ambulance remount back around the same time frame.
- Congratulations to Live- in Students Chase Jellison, Ryan Shea and Anthony Trussell on their full-time positions in Sanford, Scarborough, and North Berwick respectively. Call Company and Per-diem member Mike MacVane on accepting a full-time position in South Portland.
- Congratulations to Theresa Hall and Grace Sawyer on obtaining their Paramedic License.

- Third Quarter Anniversaries and new hires:

July

<b>Hansen, Mahlon</b>	7/1/2008	16
<b>Hole, Brendan</b>	7/11/2020	4
<b>O'connor, Dan</b>	7/3/2020	4
<b>Sawyer, Grace</b>	7/21/2020	4
<b>Blanchard, Taylor</b>	7/13/2020	4
<b>Theberge, Cody</b>	7/12/2021	3
<b>Jellison, Chase</b>	7/21/2022	2
<b>Pynchon, Ryan</b>	7/18/2022	2
<b>Taylor, Austin</b>	7/18/2022	2
<b>Shea, Ryan</b>	7/22/2022	2
<b>Foster, Keegan</b>	7/1/2018	6
<b>Vincent, Jacob</b>	7/12/2023	1
<b>Andrews, Dustin</b>	7/24/2023	1
<b>Fagan, Jaide</b>	<b>7/16/2023</b>	<b>1</b>
<b>Fulton, Peter</b>	<b>7/27/2023</b>	<b>1</b>
<b>Stewart, Liam</b>	<b>7/24/2023</b>	<b>1</b>

August

<b>Carter, Alfred</b>	8/12/2002	22
<b>Williams, Eddie</b>	8/10/2020	4
<b>Holman, Richard</b>	8/29/2016	8
<b>Vajda, Glenn</b>	8/27/2015	9
<b>Havu, Mitchell</b>	8/4/2022	2
<b>Petersen, Peter</b>	8/4/2022	2
<b>Wellauer, Keegan</b>	8/5/2022	2
<b>McKendry, Max</b>	8/27/2023	1

September

<b>Gomberg, Dane</b>	9/10/2019	5
<b>Silva, Paul</b>	9/1/2019	5

New Hires:

Ryan Waselik – Live-in Student– 7/2/2024

Charles Vadakin – Per-Diem - 8/12/24

Alden Fitz – Full-time - 9/3/2024

Brian Pond - On-Call/Per Diem to full-time – 9/3/2024

## **Performance Measures Related to Our Mission:**

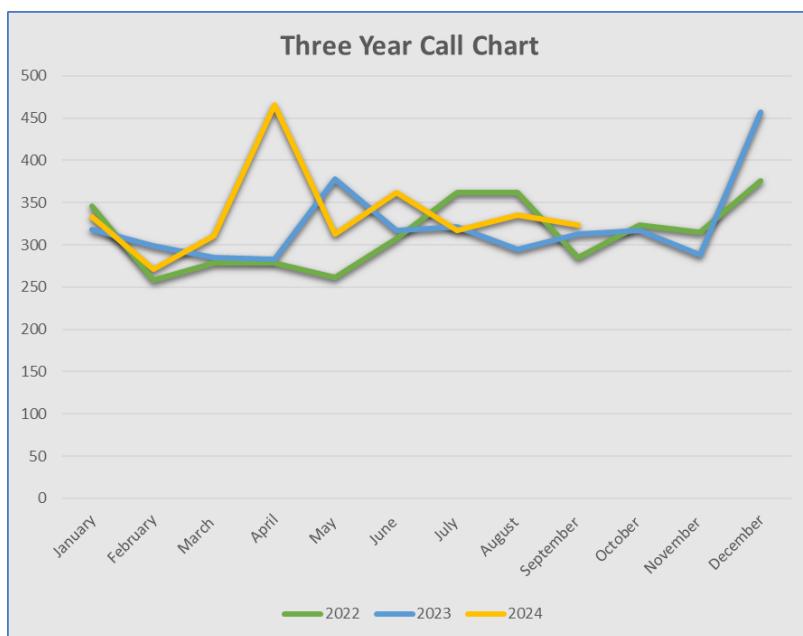
- Our average turnout time (dispatch to enroute) from dispatch to enroute was 0:52 seconds.
- The average response time (dispatch to arrival) for the quarter was 5.36 minutes.

Mutual aid is a response that is specifically requested to respond to us or for us to respond to another community. Automatic aid is a pre-established, built in automatic response to another community or to ours.

- Of our quarterly call volume:
  - we received mutual aid assistance 7.3% of the time
  - we received automatic aid assistance 5.6% of the time
- Of our quarterly call volume:
  - we provided mutual aid assistance 28.6 % of the time
  - we provided automatic aid assistance 57.3% of the time
- Fire Safety Inspections:
  - 48 safety survey inspections in the community.
  - 22 Marijuana License Renewal Inspections
  - 4 Liquor License Renewal Inspections
- Our training performance during this quarter was 1,860 total personnel training hours.

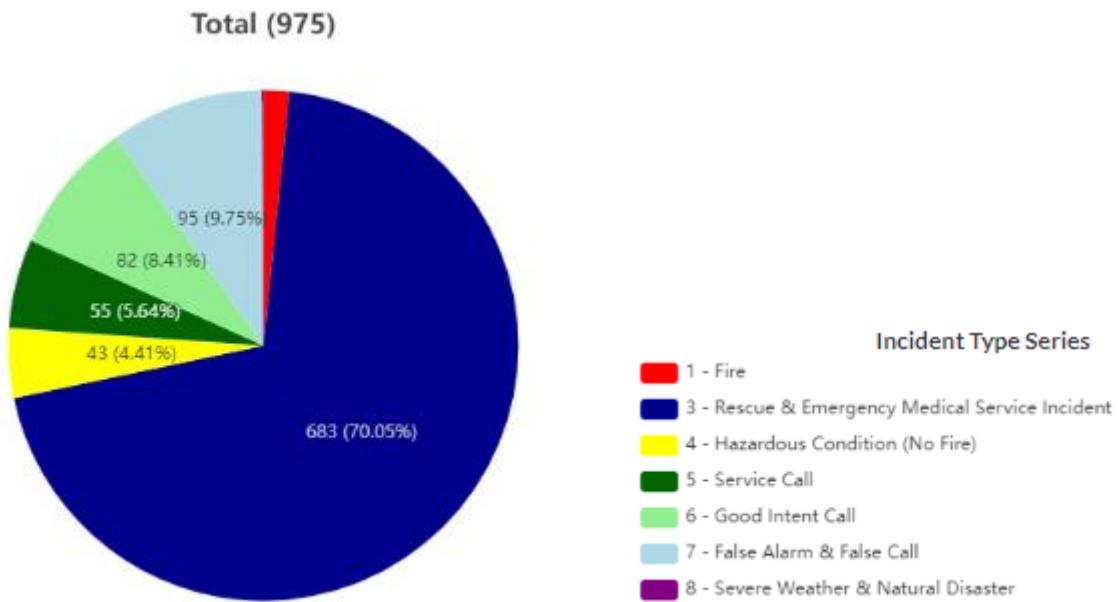
## **Three Year Call Volume Trend**

Our call volume for the third quarter saw an increase compared to the same time last year, with a 4.9% increase over the same period in 2023.

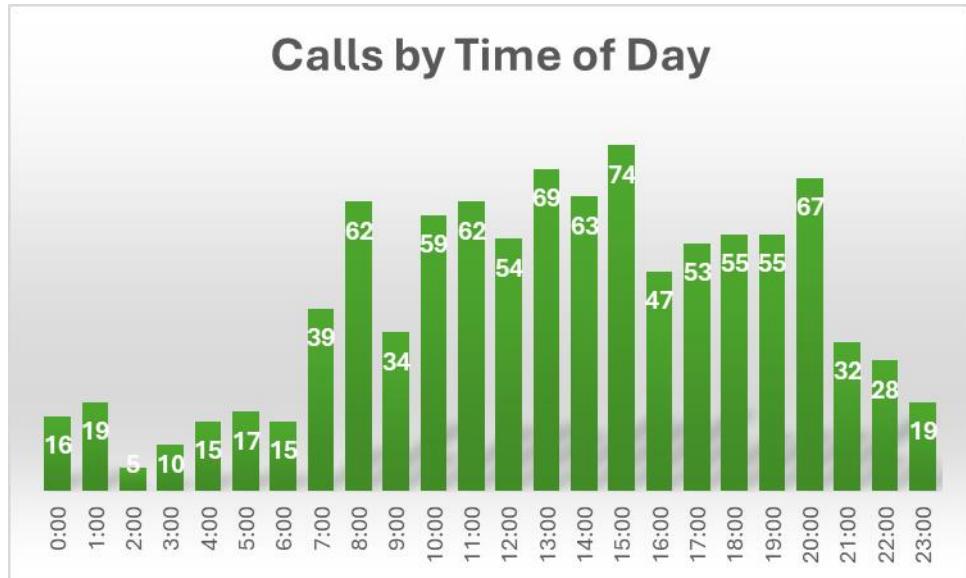


	January	February	March	April	May	June	July	August	September	October	November	December		
2022	346	258	279	279	262	308	362	362	285	323	315	376	3755	
2023	318	299	285	283	378	317	321	295	313	317	288	457	3871	
2024	333	271	311	466	313	362	317	335	323				3031	

- Incident Type overall breakdown



- Calls by Time of Day



- Calls by Day of the Week



- Overlapping Incidents

