



Town of Windham

Fire – Rescue Department

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Brent J. Libby, Chief

2026 Quarterly Report April – May – June

It is the Mission of Windham Fire-Rescue Department

“To uphold the highest standard of professionalism in emergency mitigation, fire prevention and community stewardship for the residents and visitors of the Town of Windham.”

Of Interest from the Fire-Rescue Department:

- Deputy Chief Kooistra’s Wife and I met with the SMCC Foundation. We are in the process of establishing the Deputy Chief John Kooistra Memorial Fund that will be a grant available for public safety students at SMCC to apply for to assist with school expenses. With \$55,000 in donations, this fund will be automatically endowed and will remain in effect for perpetuity. A great tribute to him.
- With council approval of the radio system upgrade, RCM has been working to order and secure all the parts needed to build the system out. They will receive all the parts, build and shop test the system and then move it to our field locations. Likely completion in spring of 2027.
- Spring is a very busy time for touch-a-truck events and other community gatherings. We are proud to have had representation at that have been requested. So far, we have attended 9 separate community events.
- At the end of April, we received our ambulance back from Autotronics following a January incident where a pickup crashed into our ambulance doing just under \$50,000 in damage. The truck has been repaired and is fully operational.
- We have been working diligently to come into compliance with new DEA standards for the handling of our medical narcotics. This process involves registration with Federal DEA, Storage adjustments, new policies and procedures and a transition of us ordering our own medications and no longer receiving them from the hospital.

- We are continuing to work with Great Falls, Windham PD, Cumberland County Sheriff's Office and other Town Staff on finalizing the plans for the new North Windham Station and moving through approval processes.
- In May we posted our open deputy chief position. Uniquely, we are jointly posting and sharing our position and an open position in Gorham together for the two departments. We have had a great response to the posting and will be working through the hiring process in the coming weeks.
- Our annual apparatus pump capacity testing was completed in May, all apparatus passed to standard.
- In May and June, we were lucky to have the families of field baby deliveries come to visit. The families placed the Stork Pins on the ambulances for which their children were born in. It was experience for them and the crew.
- In June we graduated 5 new call company members from our regional firefighter 1 & 2 program. Our highest participation number in several years.

- Quarterly Anniversaries and New Hires:

April

Riesbeck, Peter	29 yrs
Theberge, Cody	3 yrs
Van Dyke, Ben	2 yrs

May

Hall, Steve	27 yrs
Holman, Richard	8 yrs
Meehan, Nick	2 yrs
Mullin, Michael	7 yrs
Pellerin, Matt	6 yrs

June

Blanchard, Taylor	4 yrs
Rogers, Adam	15 yrs

New Hires

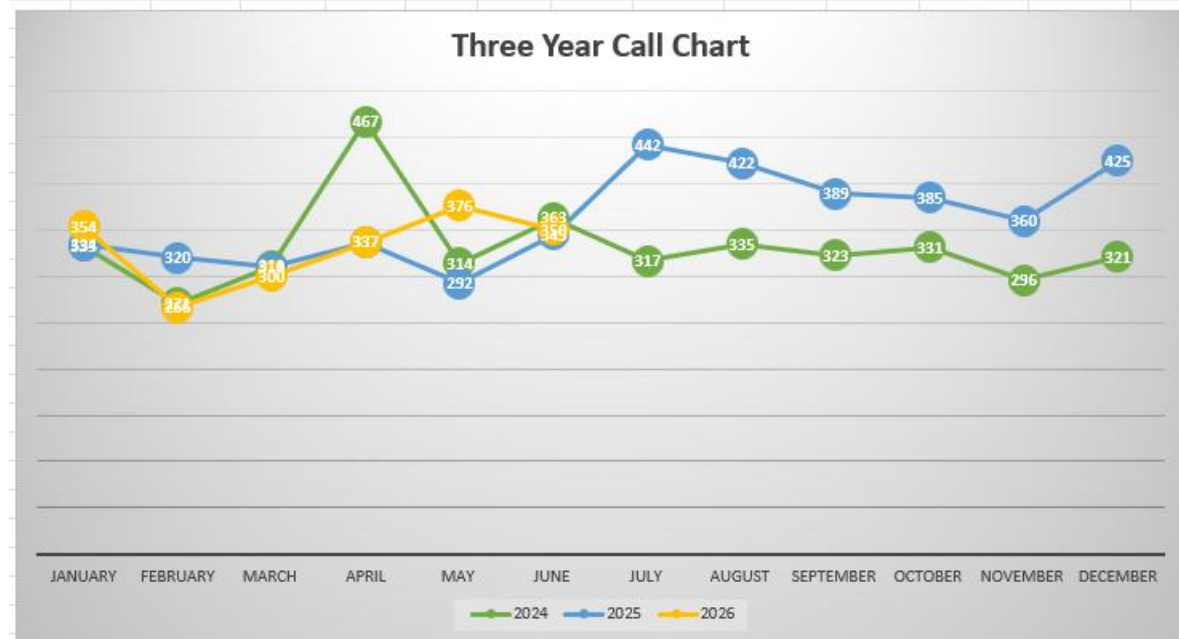
Jacob Burke – Junior	6/3/26
Jacob Cardella – Call Company	6/17/26
Aiden Hall – Junior	6/3/26
Bryce Jarvais – Junior	6/4/26
Kenneth Johnston- Fire/Police	5/27/26
Aiden Kary – Live in Student	5/4/26

Performance Measures Related to Our Mission:

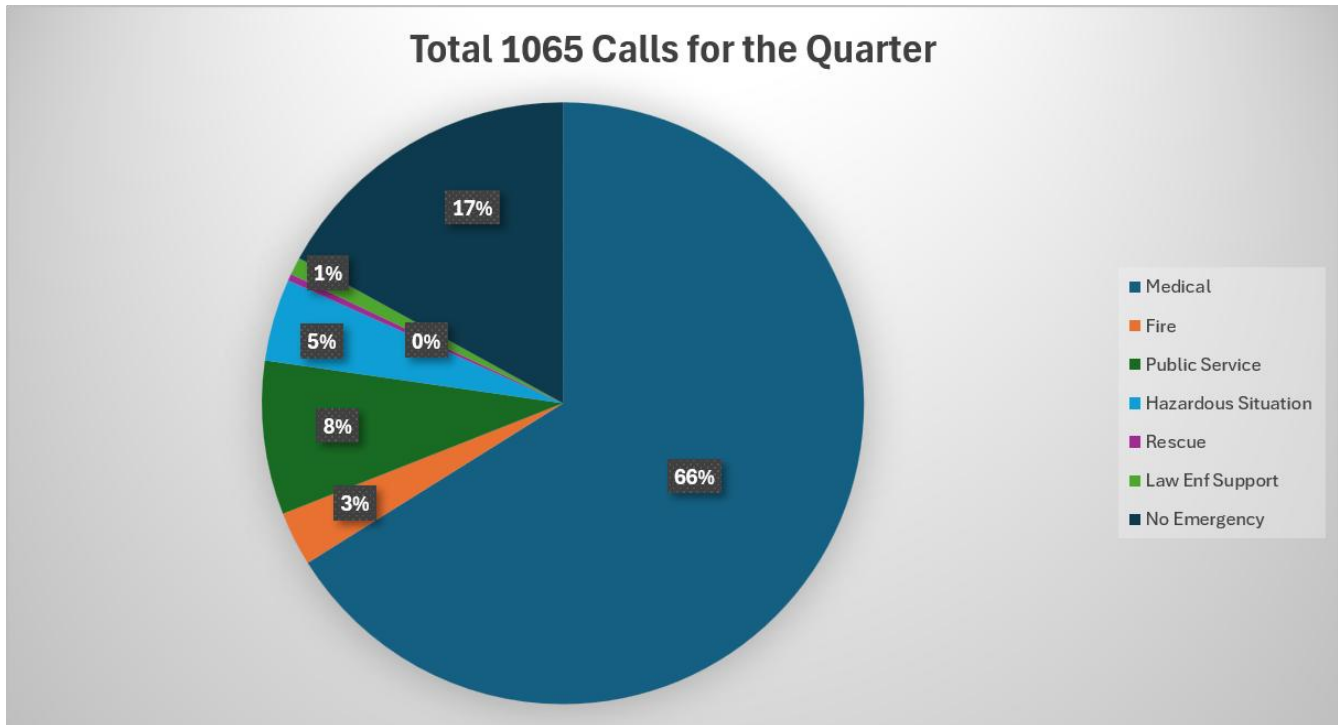
- **Response Times**
 - Our average turnout time (dispatch received to enroute) from dispatch received to enroute was 2:19 minutes.
 - The average response time (dispatch to arrival) for the quarter was 5:96 minutes.
- **Training Performance**
 - During this quarter consisted of daily training events as well as several other internal and external courses, training, and seminars totaling 1,931 personnel training hours.
- **Prevention / Inspections**
 - We have accomplished 48 Fire Inspections and pre-planning activities.
 - These are a combination of new and existing commercial and multi-family properties.

Three Year Call Volume Trend

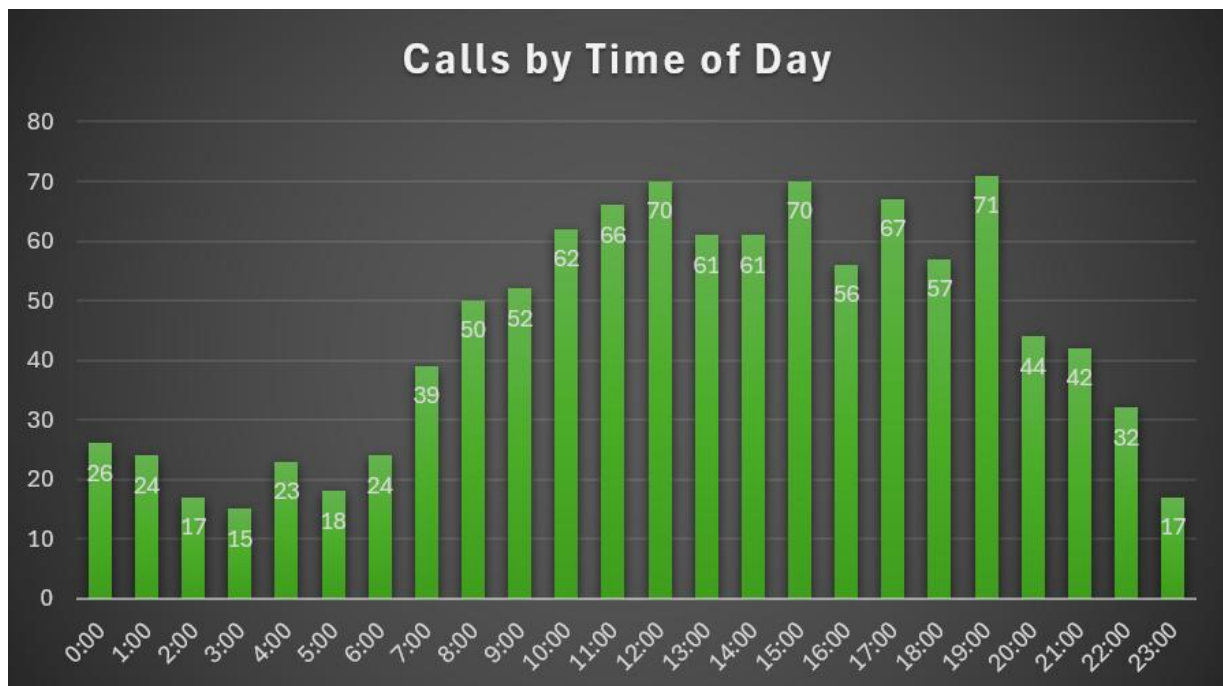
	January	February	March	April	May	June	July	August	September	October	November	December	
2024	333	271	311	467	314	363	317	335	323	331	296	321	3982
2025	334	320	310	337	292	345	442	422	389	385	360	425	4363
2026	354	266	300	337	376	350							1983



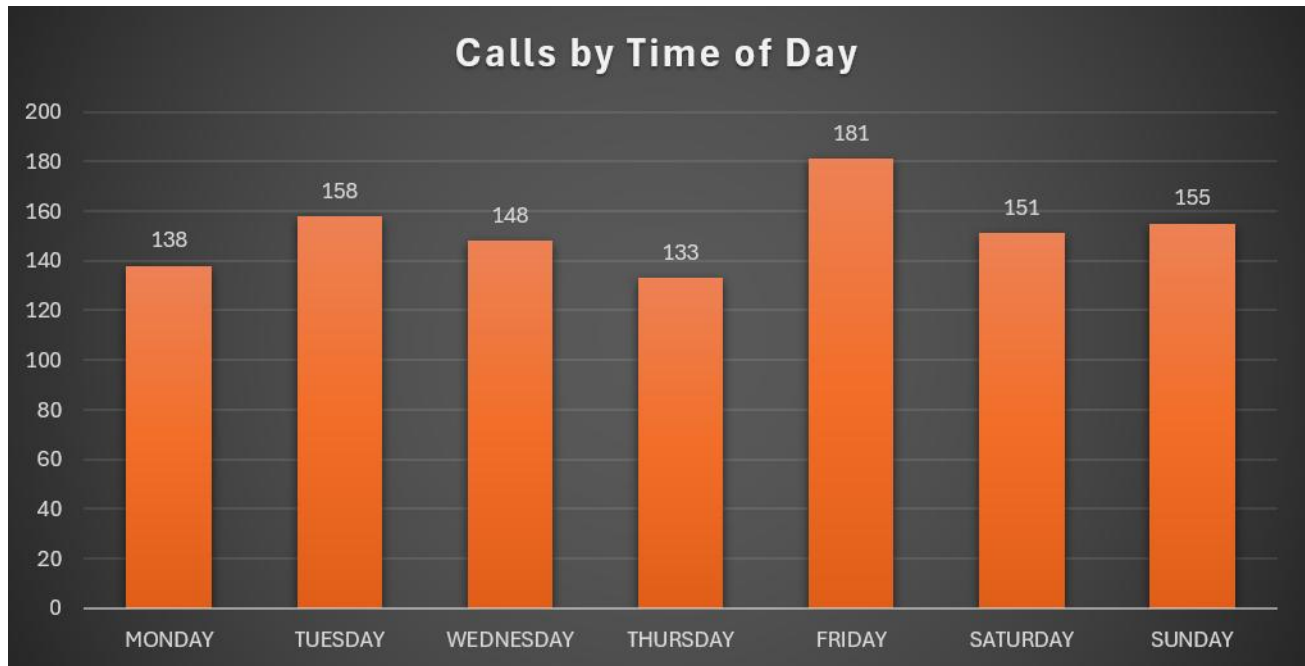
- Incident Type overall breakdown



- Calls by Time of Day



- Calls by Day of the Week



- Overlapping Incidents

