

**TOWN OF WINDHAM  
FINANCE DEPARTMENT**

# MEMO

**TO: Barry A. Tibbetts, Interim Town Manager**  
**FROM: Susan R. Rossignol, Finance Director**  
**DATE 1/22/2020**  
**RE: 2016 Personal Property Tax - Jessica Meyer**

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**On January 14th we received the attached e-mail from Ms Meyer regarding an outstanding tax that she assumed had been taken care of last year.**

**Ms Meyer had met with Don Gerrish and expected that the above tax had been sent to the Council to be written off.**

**What happened in February 2019 was that as authorized by State Law three years (2017, 2018, and 2019) were abated by the Assessor, and we did not follow up with the write-off.**

**Please write off the Tax for 2016 Personal Property in the amount of \$31.40 Jessica Meyer, New England Special Occasion - Account # P 901720.**

# Town of Windham

Tax Collection/Motor Vehicle Department

8 School Road  
Windham, ME 04062  
(207) 892-2511  
Fax (207) 892-1914

January 6<sup>th</sup>, 2020

Jessica Meyer  
49 Ballpark Dr  
Portland, ME 04103

To Whom It May Concern,

This is a courtesy letter to let you know the current balances on personal property taxes for England Special Occasion.

The balance is as follows:

2016-\$38.17

2017-\$0

2018-\$0

2019-\$0

**Total- \$38.17**

PLEASE KEEP IN MIND INTEREST DOES ACCRUE DAILY FOR THE PAST DUE AMOUNTS. IF IT IS CONVENIENT FOR YOU TO SEND IN A MONTHLY PAYMENT UNTIL THIS IS CURRENT, WE WILL BE WILLING TO WORK WITH YOU. THE BALANCE ABOVE REFLECTS THE BILLED AMOUNT PLUS INTEREST THROUGH JANUARY 31, 2020. IF A MONTHLY PAYMENT PLAN IS ACCEPTABLE, PLEASE SEND IN AN AMOUNT EACH MONTH THAT'S COMFORTABLE FOR YOU. THANK YOU FOR YOUR ATTENTION TO THIS MATTER.

\*If this business is no longer in service or has an address change, please contact the Assessing Department if you have not already at 207-894-5960 then press 3.

Best Regards,

*Angela Appleton*  
Angela Appleton  
Administrative Assistant  
Tax Collection/ Registration  
Town of Windham  
8 School Rd  
Windham, ME 04062  
207-892-2511

## Susan R. Rossignol

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**From:** Barry A. Tibbetts  
**Sent:** Tuesday, January 14, 2020 2:50 PM  
**To:** Susan R. Rossignol; Tammy Hodgman  
**Subject:** FW: Hoping issues can be resolved.

See first email.

**From:** Jess Meyer Toher <jess4meyer@gmail.com>  
**Sent:** Tuesday, January 14, 2020 2:37 PM  
**To:** Donald H. Gerrish <dhgerrish@windhammaine.us>  
**Subject:** Re: Hoping issues can be resolved.

Hi Donald,

I Just wrote an email with the concern of another bill I just received in the mail. I am sure you were a very very very busy man you probably don't remember me and our emails from last year, so I'm attaching this email theead just to spark your memory. Thanks so very much!!!

Jess Toher

On Thu, Feb 28, 2019 at 2:34 PM Jess Meyer Toher <[jess4meyer@gmail.com](mailto:jess4meyer@gmail.com)> wrote:

Good Afternoon Donald,

First , I would like to apologize that most of my concerns were prior to you as the interim Town Manager. None the less, these issues are still moving forward, and I am writing in hopes that they can be taken care of. Let me first begin with I have had now three separate occasions where I have found myself to fall victim of fines that were "taken care of" because of mistakes employees of The Town have made. In 2011, I registered my vehicle and a transfer of plates was supposed to have happened, however a few months down the road I was pulled over as a courtesy, by the Portland PD, to let me know I had a headlight out. Unbeknownst to me, I was summons and arrested for "Attaching False Plates" to which someone in the registration department had made an error, and did not transfer my registration. At the time I was also in the hiring process for the Portland Police Department. That as you can imagine was put on hold. Along with my name in a local newspaper, saying I was arrested. After my attorney William Childs and DMV (as well as a letter from the town of Windham stating their mistake), it was taken care of, however obviously my attorney fees were not. This was a very stressful situation all because of an error from a town employee. Fast forward to the present day. I had a business called "New England Special Occasion Consultants" that was paid for through 2015 because it was no longer in service after 2014, to keep the peace I also paid 2015 and was ASSURED that no more payments were to be due, ever, as it was no longer a business. I received a call last year from a Cara, I let her know that I no longer lived in Windham and hadn't since 2016 and am beside myself that this wasn't taken care of after my previous SERIOUS issue (as promised) with the town office. Perhaps it was a miscommunication she had advised me moving forward I owed nothing. Today I received ANOTHER letter stating I owed for 2016. I am beyond furious that I am still having some issues, and I cannot understand why this was not taken care of as I was promised back in 2015. While I enjoyed living in Windham and very proud to have been Mrs. Windham 2015 in the Mrs America Pageant, and an employee of the Cumberland County Sheriffs Office in Windham as a communications officer, I am very frustrated I am still dealing with issues that are completely out of my control, and errors with the town employees. Please call me or email me, at your earliest convenience.

Thank You

Jessica "Meyer" Toher  
207-408-2253

## Susan R. Rossignol

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**From:** Barry A. Tibbetts  
**Sent:** Tuesday, January 14, 2020 2:50 PM  
**To:** Susan R. Rossignol; Tammy Hodgman  
**Subject:** FW: Still receiving bills  
**Attachments:** 20200114-142838.pdf

Hello,

You will get a second email which is a summary from Jessica, based on this second email looks like we just need to process the credit that Don worked out (?) to resolve the 2016 personal property taxes. Your thoughts on how to proceed.

Thanks Barry

**From:** Jess Meyer Toher <jess4meyer@gmail.com>  
**Sent:** Tuesday, January 14, 2020 2:34 PM  
**To:** Donald H. Gerrish <dhgerrish@windhammaine.us>  
**Subject:** Still receiving bills

Hi Don!

I just received this letter in the mail again. I thought all of this was resolved? Please let me know!

Thank you,  
Jessica Toher