

Q1 Please rate your satisfaction with each of the services listed below.

Answered: 876 Skipped: 1

	SATISFIED	DISSATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Overall flow of traffic and ease of getting around within the Town	38.8% 338	60.8% 530	0.3% 3	871	1.61
Overall quality of planning/code/assessing services	61.3% 532	27.0% 234	11.8% 102	868	1.31
Overall maintenance of Town streets, sidewalks, and infrastructure	75.0% 654	24.3% 212	0.7% 6	872	1.24
Town Hall hours of operation	78.9% 689	20.4% 178	0.7% 6	873	1.21
Overall enforcement of Town codes and ordinances	71.6% 620	17.7% 153	10.7% 93	866	1.20
Overall quality of solid waste services (trash, recycling, yard waste)	80.9% 709	17.2% 151	1.8% 16	876	1.18
Overall effectiveness of communication with the community	84.8% 740	14.2% 124	1.0% 9	873	1.14
Overall quality of parks and recreation programs and facilities	81.6% 713	8.8% 77	9.6% 84	874	1.10
Overall quality of stormwater management/flood control measures	78.5% 678	7.9% 68	13.7% 118	864	1.09
Overall quality of motor vehicle registration/tax collection services	90.8% 793	6.2% 54	3.0% 26	873	1.06
Overall quality of public safety services (police, fire, EMS)	92.2% 803	4.4% 38	3.4% 30	871	1.05
Overall quality of library services	72.3% 629	3.8% 33	23.9% 208	870	1.05
Overall quality of customer service you receive from Town employees	94.6% 826	3.7% 32	1.7% 15	873	1.04