



Town of Windham

Fire – Rescue Department

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Charles Hammond, Fire-Rescue Chief

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Windham Fire-Rescue Department Mission Statement

To assist the residents and visitors with emergencies or other situations that they are normally unable to handle themselves.

Performance Measures Related to Our Mission:

Our substantial performance improvement was in the staffing of North Windham for the overnight hours. It was a pleasant thought going to bed knowing that the department could put both rescues on the road with crews to handle two calls simultaneously. I have included a new statistic sheet to show the response time for July 2014 compared to the August response time. The time for the night hours (7 PM to 7 AM) dropped by about two minutes. The exact numbers for day (7 AM to 7:00 PM) responses in July was 6.95 to 6.68 and the night (7 PM to 7 AM) statistics were 10.22 in July and 8.34 in August. This is a significant improvement. Thank you for your support in this effort to improve our services.

Out training performance has improved as we are now through the summer months. Summers are a struggle for the training schedule. The fall is one of the better times of the year to really provide some strong training. We are beginning to receive training opportunities for the personnel and they are responding positively. We recently heard Ted Goldfarb a retired NYFD Deputy Chief talk on the topic of Street Smart Incident Command. We have one person signed up for a Paramedic program at United Ambulance. This program will begin in January. We have multiple people signed up for some Tactics and Strategies programs in September. We had a person complete an aerial operations program. The opportunities are there. These bulletins are distributed to the stations on Monday morning and individual may request the training opportunity. We also are requiring shared costs where individuals are employed in multiple agencies or services. This will enable the department to extend its financial values further.

Activities:

- Statistics for the month are listed below

		2014	2013	2012
August	Total	221	224	213
	EMS	160	168	160
Year to Date Total		1773	1665	1755

The EMS numbers are a part of monthly numbers

- The department covers five (5) shifts during the day. In a 31 day period that is 1860 hours of time. The department filled 1760 hours for a percentage of 94.6% of the day coverage. On the night side the department fills three (3) shifts per night. This brings the hours to fill to 1116 hours for the 31 day period. The department filled 1076 of those hours for a percentage of 96.4%. The total of days and nights is 2976 hours with 140 unfilled and translates to a 95.2% filled rated for days and nights for the month of August.
- Our College Live In Students move into East Windham. The three students at East Windham all participated in the three week Student Live In Training Academy. The class size was about 30 students. The students will move to driver training and pumping operations in September. Both of these classes are a week-end long
- Personnel continue the process of recertifying their driving skills on the apparatus assigned to be done for the year 2014. This process will be completed by the end of November.
- We completed introduction, physical assessment, and interviews. We completed the process with 5 acceptances and one rejection.
- We are preparing to do Tanker Shuttle drills with M & M Associates. A satisfactory performance will lead to insurance savings for the residential community that is without the services of fire hydrants. This will require some extra drills and operations to perfect our skills in the delivery of water on to a simulated fire for an extended period of time.

Equipment

- Windham Squad 1's light tower was removed and delivered to Northeast Fire Apparatus in Auburn. They needed to disassemble the unit to prepare an estimate to determine repair costs for the unit. In talking with Northeast recently they were reassembling the unit and needed to wait for a couple of important parts before they could complete the process. We are working to install some type of connection that will enable us to know the unit is in a full down position to prevent any further damages.
- During the month we have continued to work with the Town Manager to provide satisfactory answers to purchase the new cardiac equipment that we discussed with the Windham Town Council. We are getting very close to completing that process, we think.
- The new power unit on the extrication system was repaired and is in service on Windham Squad 1. During repairs they provided us with an equivalent loaner
- Retired Chief Phil McGouldrick completed pump testing on Windham Ladder 4 at the pumping pit in Cape Elizabeth. They require a special set up where they are capable of 2000 gallons per minute.
- The month of August seemed like a relatively calm month as almost all of the apparatus and equipment remained in service.
- We ordered a substantial amount of our larger equipment in the month of August and will await its arrival in September: 1000 feet of large diameter hose – Replacement: 5 new gated inlet relief valves for the engines and ladders,