



Town of Windham

Fire – Rescue Department

375 Gray Rd
Windham, ME 04062
Business 207-892-1911
Fax 207-892-0544

Brent J. Libby, Chief

May 2017 Monthly Report

It is the Mission of Windham Fire-Rescue Department
“To assist the residents and visitors with emergencies or other situations that they
are normally unable to handle themselves.”

Performance Measures Related to Our Mission:

Response times are comprised using the amount of time it takes from our initial dispatch to when our first unit arrives on the scene. The average response time for May during the day shift of 7:00 AM to 7:00 PM was 5.43 minutes. The average response time during the night hours of 7:00 PM to 7:00 AM was 7.06 minutes. The departments total response time for May decreased by 0.74 minutes from last month. Our average turn out time which is the time from dispatch to en route was 1.01 minutes.

The department covers five (5) per-diem shifts during the day. In the 31 day period that provides us with 1860 hours of daytime coverage. We had a total of 172 vacant hours during the day and as a result of these open shifts we had reduced coverage during those times. We were able to cover 1628 hours of the 1860 for a percentage of coverage at **90.8%** a decrease in coverage of 3.3 %.

During the night shift the department fills three (3) per-diem shifts for a total of 1116 hours during the 31 day period. We had a total of 20 vacant hours during the night and as a result we had reduced coverage during that time. We did cover 1060 hours of the 1116 leaving us with **98.2 %** of coverage a very slight decrease in coverage from last month.

We also provide one (1) full-time paramedic/firefighter stationed at the Public Safety Building per twenty four (24) hour period. We also provide one (1) full-time paramedic/firefighter stationed at the North Station during the day for twelve (12) hours. We try to fill the remaining twelve (12) hours at night with a per-diem paramedic/firefighter but are not always successful. This month we were able to cover **86.2%** of the night shifts at North Station with a per-diem paramedic.

Our training performance during May has increased from last month. The department had 267.25 total classroom hours for the month.

Training hour totals below are for the last four months.

| | | | |
|---------------|-------------|------------|-------------|
| February 2017 | 222.00 Hrs. | March 2017 | 260.25 Hrs. |
| April 2017 | 183.25 Hrs. | May 2017 | 267.25 Hrs. |

Monthly Activity Data:

- Statistics for the month of May are listed below and attached herein.

| | <u>2017</u> | <u>2016</u> | <u>2015</u> | |
|--------------------------------------|-------------|-------------|-------------|--|
| <i>Total Calls for the Month</i> | 266 | 216 | 272 | |
| <i>Total EMS Calls for the month</i> | 204 | 153 | 159 | <i>(The EMS numbers are a part of the total)</i> |
| <i>Year to Date Totals</i> | 1191 | 1076 | 1185 | |

We had requested a mutual aid ambulance 14 times in April, of those calls 11 resulted in transports to the hospital by mutual aid. Our third ambulance went in service on May 26 and handled 3 additional calls during the month.

7 Fire inspections with associated follow up were conducted during the month of May.

Of Interest:

- We participated in the annual live in student selection process along with 19 other departments. Windham had two live in student positions to fill this year and we have successfully done that through this process.
- We have 7 members that will be testing for their firefighter 1 & 2 certification on June 3rd.
- There are 3 other members who have completed EMS courses and are completing clinical and testing for licensure.

Equipment:

- Squad 1 is out of service at Phillips Auto Body in Gorham for corrosion repair and paint. Once this truck returns Ladder 4 will go out for the same. We expect the Squad to be back in the beginning of June.
- A new major repair has been discovered on Tower 3. After a meeting with the council and the Windham and Gorham Town Managers we are moving forward with quotes for repair.
- Ladder 4 was out of service in the beginning of the month for three days after the engines water pump failed. It was out of service again for three days for maintenance and other repairs.
- Ambulance 3 was placed in service on May 26. The vehicle is currently being housed at Central Station. Ambulance 3 will respond when Ambulance 1 & 2 are already committed on calls. In the week of being in service it has responded on 4 calls.
- The mechanic has seen all our vehicles over the last two months for maintenance and commercial vehicle inspections.
- This month and into June we will be completing our annual hose testing. Each truck carries 2,500 to 3,000 feet of various sized hoses and each must be pressure tested annually.

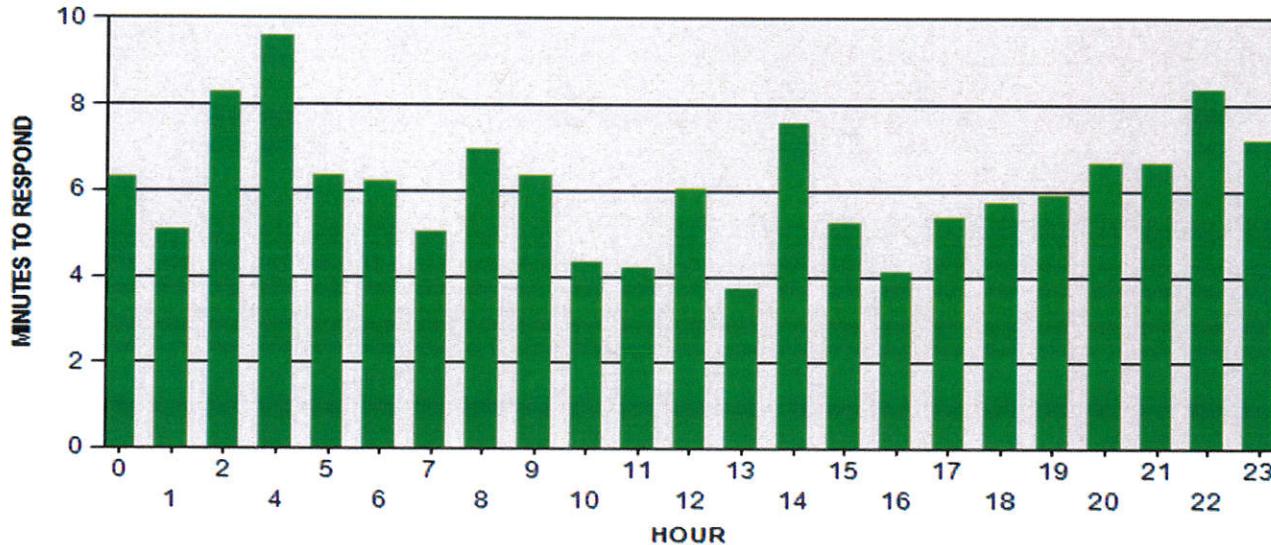
Town of Windham Fire & Rescue

Windham, ME



Average Response Time per Hour for Date Range

Start Date: 05/01/2017 | End Date: 05/31/2017



| HOUR | TIMES | AVG. RESPONSE, minutes | AVG. RESPONSE, minutes |
|------|---------------|------------------------|------------------------|
| | | | Day |
| 0 | 0:00 - 0:59 | | 6.28 |
| 1 | 1:00 - 1:59 | | 5.07 |
| 2 | 2:00 - 2:59 | | 8.29 |
| 4 | 4:00 - 4:59 | | 9.57 |
| 5 | 5:00 - 5:59 | | 6.35 |
| 6 | 6:00 - 6:59 | | 6.23 |
| 7 | 7:00 - 7:59 | 5.03 | |
| 8 | 8:00 - 8:59 | 6.95 | |
| 9 | 9:00 - 9:59 | 6.33 | |
| 10 | 10:00 - 10:59 | 4.31 | |
| 11 | 11:00 - 11:59 | 4.2 | |
| 12 | 12:00 - 12:59 | 6.04 | |
| 13 | 13:00 - 13:59 | 3.73 | |
| 14 | 14:00 - 14:59 | 7.59 | |
| 15 | 15:00 - 15:59 | 5.24 | |
| 16 | 16:00 - 16:59 | 4.13 | |
| 17 | 17:00 - 17:59 | 5.39 | |
| 18 | 18:00 - 18:59 | 5.74 | |
| 19 | 19:00 - 19:59 | 5.91 | |
| 20 | 20:00 - 20:59 | | 6.66 |
| 21 | 21:00 - 21:59 | | 6.64 |
| 22 | 22:00 - 22:59 | | 8.37 |
| 23 | 23:00 - 23:59 | | 7.18 |
| | | 5.43 | 7.06 |

TOTAL AVERAGE RESPONSE TIME: 6.14 minutes

AVE. RESPONSE is calculated by summing the total difference between DISPATCH and ARRIVED times for all responding apparatus and dividing by the total number of responding apparatus for the appropriate hour. Only REVIEWED and NON-CANCELLED in

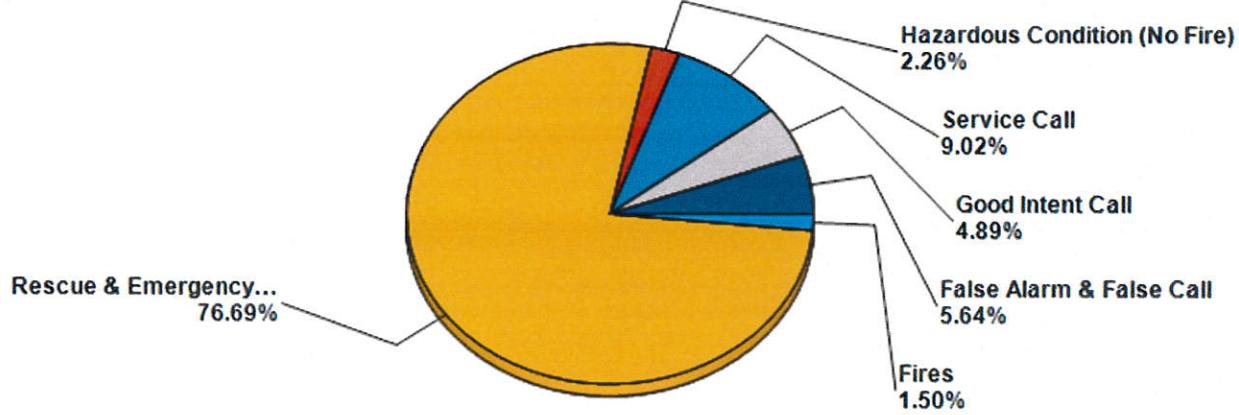
Town of Windham Fire & Rescue

Windham, ME



Breakdown by Major Incident Types for Date Range

Zone(s): All Zones | Start Date: 05/01/2017 | End Date: 05/31/2017



| MAJOR INCIDENT TYPE | # INCIDENTS | % of TOTAL |
|------------------------------------|-------------|----------------|
| Fires | 4 | 1.50% |
| Rescue & Emergency Medical Service | 204 | 76.69% |
| Hazardous Condition (No Fire) | 6 | 2.26% |
| Service Call | 24 | 9.02% |
| Good Intent Call | 13 | 4.89% |
| False Alarm & False Call | 15 | 5.64% |
| TOTAL | 266 | 100.00% |

Detailed Breakdown by Incident Type

| INCIDENT TYPE | # INCIDENTS | % of TOTAL |
|--|-------------|----------------|
| 111 - Building fire | 1 | 0.38% |
| 114 - Chimney or flue fire, confined to chimney or flue | 1 | 0.38% |
| 142 - Brush or brush-and-grass mixture fire | 1 | 0.38% |
| 143 - Grass fire | 1 | 0.38% |
| 300 - Rescue, EMS incident, other | 5 | 1.88% |
| 311 - Medical assist, assist EMS crew | 2 | 0.75% |
| 320 - Emergency medical service, other | 1 | 0.38% |
| 321 - EMS call, excluding vehicle accident with injury | 181 | 68.05% |
| 322 - Motor vehicle accident with injuries | 5 | 1.88% |
| 324 - Motor vehicle accident with no injuries. | 10 | 3.76% |
| 420 - Toxic condition, other | 1 | 0.38% |
| 444 - Power line down | 3 | 1.13% |
| 463 - Vehicle accident, general cleanup | 2 | 0.75% |
| 510 - Person in distress, other | 1 | 0.38% |
| 531 - Smoke or odor removal | 1 | 0.38% |
| 550 - Public service assistance, other | 1 | 0.38% |
| 551 - Assist police or other governmental agency | 5 | 1.88% |
| 552 - Police matter | 2 | 0.75% |
| 553 - Public service | 4 | 1.50% |
| 554 - Assist invalid | 2 | 0.75% |
| 571 - Cover assignment, standby, moveup | 8 | 3.01% |
| 600 - Good intent call, other | 5 | 1.88% |
| 611 - Dispatched & cancelled en route | 6 | 2.26% |
| 622 - No incident found on arrival at dispatch address | 2 | 0.75% |
| 700 - False alarm or false call, other | 1 | 0.38% |
| 715 - Local alarm system, malicious false alarm | 1 | 0.38% |
| 732 - Extinguishing system activation due to malfunction | 1 | 0.38% |
| 733 - Smoke detector activation due to malfunction | 4 | 1.50% |
| 740 - Unintentional transmission of alarm, other | 2 | 0.75% |
| 743 - Smoke detector activation, no fire - unintentional | 1 | 0.38% |
| 744 - Detector activation, no fire - unintentional | 2 | 0.75% |
| 745 - Alarm system activation, no fire - unintentional | 3 | 1.13% |
| TOTAL INCIDENTS: | 266 | 100.00% |

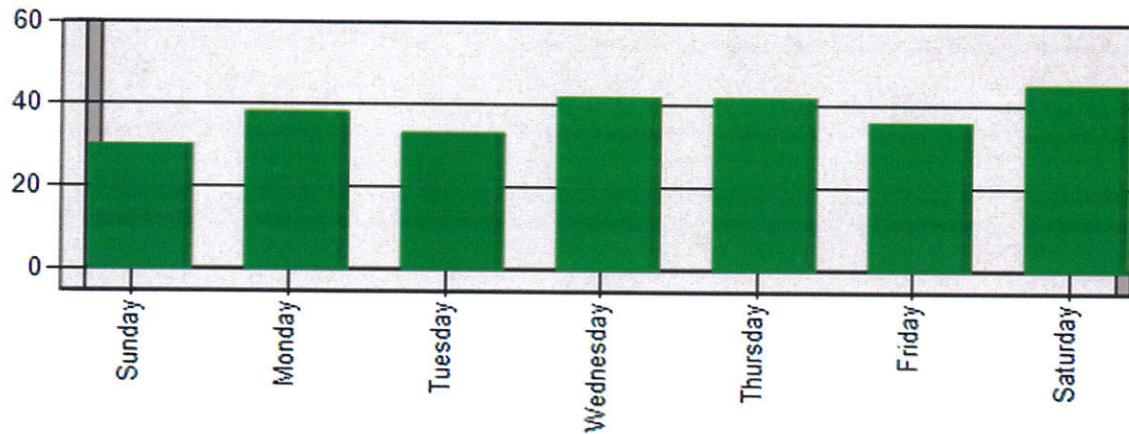
Town of Windham Fire & Rescue

Windham, ME



Incidents by Day of the Week for Date Range

Start Date: 05/01/2017 | End Date: 05/31/2017



| DAY OF THE WEEK | # INCIDENTS |
|-----------------|-------------|
| Sunday | 30 |
| Monday | 38 |
| Tuesday | 33 |
| Wednesday | 42 |
| Thursday | 42 |
| Friday | 36 |
| Saturday | 45 |
| TOTAL | 266 |

Only REVIEWED incidents included

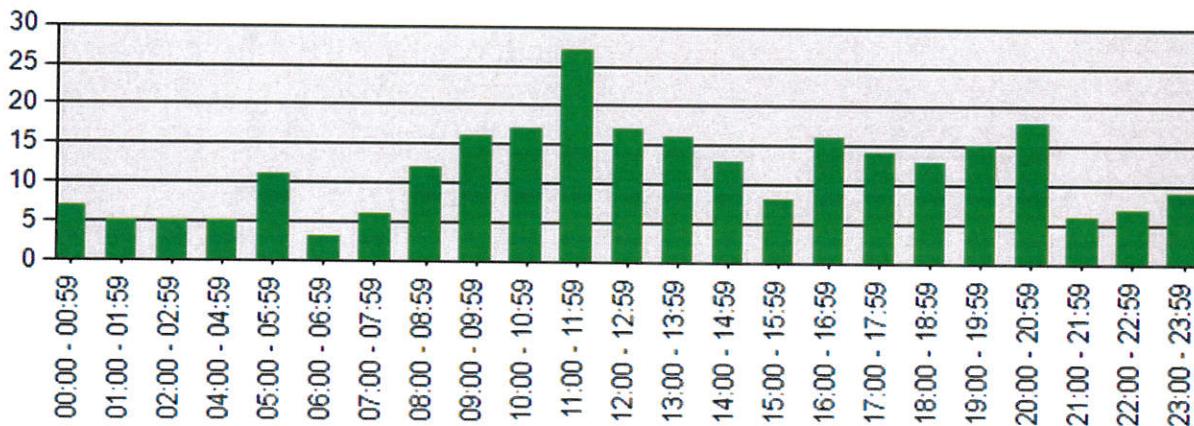
Town of Windham Fire & Rescue

Windham, ME



Incidents per Hour for Incident Type Range for Date Range

Incident Range: 100 | Start Date: 05/01/2017 | End Date: 05/31/2017



| HOUR | # of CALLS |
|---------------|------------|
| 00:00 - 00:59 | 7 |
| 01:00 - 01:59 | 5 |
| 02:00 - 02:59 | 5 |
| 04:00 - 04:59 | 5 |
| 05:00 - 05:59 | 11 |
| 06:00 - 06:59 | 3 |
| 07:00 - 07:59 | 6 |
| 08:00 - 08:59 | 12 |
| 09:00 - 09:59 | 16 |
| 10:00 - 10:59 | 17 |
| 11:00 - 11:59 | 27 |
| 12:00 - 12:59 | 17 |
| 13:00 - 13:59 | 16 |
| 14:00 - 14:59 | 13 |
| 15:00 - 15:59 | 8 |
| 16:00 - 16:59 | 16 |
| 17:00 - 17:59 | 14 |
| 18:00 - 18:59 | 13 |
| 19:00 - 19:59 | 15 |
| 20:00 - 20:59 | 18 |
| 21:00 - 21:59 | 6 |
| 22:00 - 22:59 | 7 |
| 23:00 - 23:59 | 9 |
| TOTAL: | 266 |

Only REVIEWED incidents included.

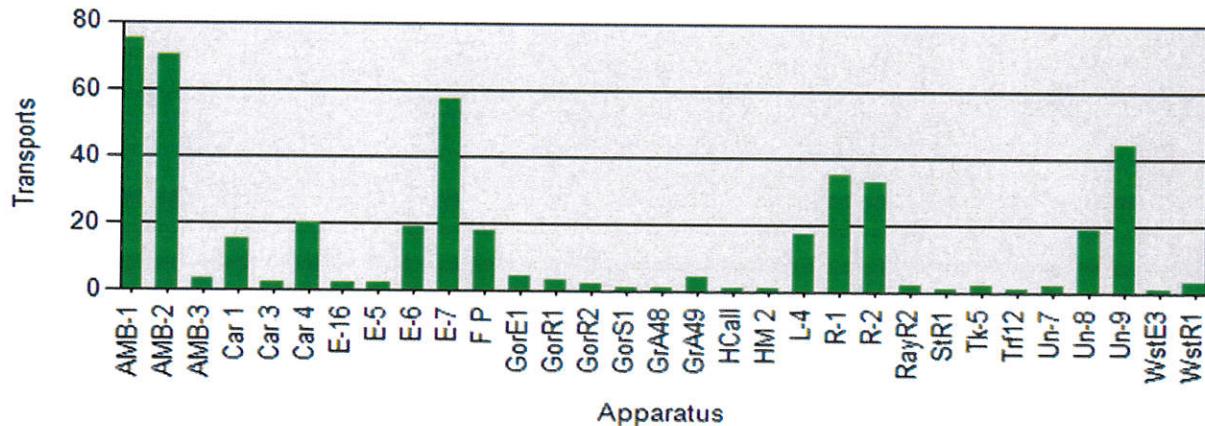
Town of Windham Fire & Rescue

Windham, ME



Incident Count per Apparatus for Date Range

Start Date: 05/01/2017 | End Date: 05/31/2017



| APPARATUS | # of INCIDENTS |
|-----------|----------------|
| AMB-1 | 75 |
| AMB-2 | 70 |
| AMB-3 | 3 |
| Car 1 | 15 |
| Car 3 | 2 |
| Car 4 | 20 |
| E-16 | 2 |
| E-5 | 2 |
| E-6 | 19 |
| E-7 | 57 |
| F P | 18 |
| GorE1 | 4 |
| GorR1 | 3 |
| GorR2 | 2 |
| GorS1 | 1 |
| GrA48 | 1 |
| GrA49 | 4 |
| HCall | 1 |
| HM 2 | 1 |
| L-4 | 17 |
| R-1 | 35 |
| R-2 | 33 |
| RayR2 | 2 |
| StR1 | 1 |
| Tk-5 | 2 |
| Trf12 | 1 |
| Un-7 | 2 |
| Un-8 | 19 |
| Un-9 | 44 |
| WstE3 | 1 |
| WstR1 | 1 |

Canceled apparatus: the THIS APPARATUS WAS CANCELLED checkbox on Basic Info 4) not included. Only REVIEWED incidents included.

emergencyreporting.com
Basic Info 4) not included. Only
Review Id: 658
Page # 1

Town of Windham Fire & Rescue

Windham, ME



Incident Count by Weekday and Hour for Zone and Date Range

Zone: All Zones | Start Date: 05/01/2017 | End Date: 05/31/2017

| Hour | Sun | Mon | Tue | Wed | Thu | Fri | Sat | Hour | Total per Hour | Percent |
|-------------------------|--------|--------|--------|--------|--------|--------|--------|-------|----------------|---------|
| 00:00 | 3 | 0 | 0 | 0 | 0 | 1 | 3 | 00:00 | 7 | 2.63% |
| 01:00 | 2 | 0 | 1 | 2 | 0 | 0 | 0 | 01:00 | 5 | 1.88% |
| 02:00 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 02:00 | 5 | 1.88% |
| 03:00 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 03:00 | 0 | 0.00% |
| 04:00 | 2 | 1 | 0 | 0 | 0 | 2 | 0 | 04:00 | 5 | 1.88% |
| 05:00 | 1 | 1 | 3 | 4 | 0 | 1 | 1 | 05:00 | 11 | 4.14% |
| 06:00 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 06:00 | 3 | 1.13% |
| 07:00 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 07:00 | 6 | 2.26% |
| 08:00 | 0 | 3 | 1 | 1 | 5 | 0 | 2 | 08:00 | 12 | 4.51% |
| 09:00 | 1 | 2 | 1 | 4 | 2 | 5 | 1 | 09:00 | 16 | 6.02% |
| 10:00 | 2 | 3 | 1 | 4 | 3 | 4 | 0 | 10:00 | 17 | 6.39% |
| 11:00 | 4 | 5 | 1 | 3 | 3 | 6 | 5 | 11:00 | 27 | 10.15% |
| 12:00 | 0 | 3 | 2 | 1 | 3 | 2 | 6 | 12:00 | 17 | 6.39% |
| 13:00 | 0 | 2 | 4 | 2 | 2 | 2 | 4 | 13:00 | 16 | 6.02% |
| 14:00 | 1 | 0 | 4 | 0 | 5 | 1 | 2 | 14:00 | 13 | 4.89% |
| 15:00 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 15:00 | 8 | 3.01% |
| 16:00 | 1 | 3 | 3 | 1 | 4 | 1 | 3 | 16:00 | 16 | 6.02% |
| 17:00 | 2 | 4 | 2 | 5 | 0 | 1 | 0 | 17:00 | 14 | 5.26% |
| 18:00 | 1 | 1 | 2 | 3 | 3 | 0 | 3 | 18:00 | 13 | 4.89% |
| 19:00 | 4 | 0 | 2 | 0 | 2 | 2 | 5 | 19:00 | 15 | 5.64% |
| 20:00 | 4 | 1 | 3 | 5 | 3 | 1 | 1 | 20:00 | 18 | 6.77% |
| 21:00 | 0 | 0 | 0 | 2 | 1 | 0 | 3 | 21:00 | 6 | 2.26% |
| 22:00 | 1 | 1 | 0 | 2 | 1 | 1 | 1 | 22:00 | 7 | 2.63% |
| 23:00 | 1 | 3 | 0 | 0 | 2 | 1 | 2 | 23:00 | 9 | 3.38% |
| Total Responses for Day | 30 | 38 | 33 | 42 | 42 | 36 | 45 | Total | 266 | 100.00% |
| % of Responses for Day | 13.33% | 13.16% | 12.12% | 11.90% | 11.90% | 16.67% | 13.33% | | | |
| % of Responses for Week | 11.28% | 14.29% | 12.41% | 15.79% | 15.79% | 13.53% | 16.92% | | | |

Incident Count by Weekday and Hour for Zone and Date Range. Zone information is defined on the Basic Info 3 screen of an incident.

Only REVIEWED incidents included.

Maximum call volumes for each day are shown with a RED background, and ma



Ambulance Run Data Report
Windham Fire Rescue
From 05/01/17 To 05/31/17
Total Number of Runs Based on Search Criteria: 184

Runs by City

| City | # of Runs | % of Runs |
|--|------------|-------------|
| Gorham (census name for Gorham Center) | 3 | 1.63% |
| North Windham | 1 | 0.54% |
| Standish | 2 | 1.09% |
| Westbrook | 3 | 1.63% |
| Windham (Town of) | 174 | 94.57% |
| Unknown | 1 | 0.54% |
| Total | 184 | 100% |

Runs by County

| County | # of Runs | % of Runs |
|--------------|------------|-------------|
| Cumberland | 183 | 99.46% |
| Unknown | 1 | 0.54% |
| Total | 184 | 100% |

Times of Call

| Time Period | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total | Percentage |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|-------------|
| 0000 - 0300 | 5 | 1 | 2 | 0 | 1 | 2 | 1 | 12 | 6.52% |
| 0300 - 0600 | 2 | 2 | 1 | 2 | 0 | 3 | 1 | 11 | 5.98% |
| 0600 - 0900 | 0 | 4 | 3 | 3 | 4 | 2 | 1 | 17 | 9.24% |
| 0900 - 1200 | 5 | 7 | 4 | 12 | 6 | 10 | 2 | 46 | 25.00% |
| 1200 - 1500 | 0 | 4 | 8 | 2 | 6 | 3 | 7 | 30 | 16.30% |
| 1500 - 1800 | 3 | 5 | 5 | 2 | 4 | 2 | 2 | 23 | 12.50% |
| 1800 - 2100 | 6 | 2 | 3 | 5 | 8 | 1 | 6 | 31 | 16.85% |
| 2100 - 2400 | 1 | 3 | 0 | 4 | 2 | 0 | 3 | 13 | 7.07% |
| Unknown | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0.54% |
| Total | 23 | 28 | 26 | 30 | 31 | 23 | 23 | 184 | 100% |

Call Volume by Day of Week*Call Volume by Hour of Day**Runs by Provider Impression*

| Provider Impression | # of Times | % of Times |
|---------------------------------------|------------|------------|
| Altered Level of Consciousness / Coma | 1 | 0.54% |
| Assist Only | 5 | 2.72% |
| Behavioral / Psychiatric Disorder | 12 | 6.52% |
| Cardiac - Chest Pain | 10 | 5.43% |
| Cardiac - Narrow Complex Tachycardia | 2 | 1.09% |
| Cardiac - Other | 3 | 1.63% |
| Cardiac - Symptomatic Bradycardia | 1 | 0.54% |
| Dehydration | 1 | 0.54% |
| Diabetic Emergency | 6 | 3.26% |

| | | |
|--------------------------------------|------------|-------------|
| Flu Like Illness | 2 | 1.09% |
| Hemorrhage - Non-Traumatic | 7 | 3.80% |
| Hemorrhage - Traumatic | 2 | 1.09% |
| Hemorrhage - Vaginal | 1 | 0.54% |
| Nausea / Vomiting (Unknown Etiology) | 3 | 1.63% |
| No Apparent Illness / Injury | 24 | 13.04% |
| Not Reported | 1 | 0.54% |
| Other Illness / Injury | 15 | 8.15% |
| Overdose - Drug / Medication | 6 | 3.26% |
| Overdose - ETOH | 3 | 1.63% |
| Overdose - Inhalant | 1 | 0.54% |
| Pain - Abdominal (Non-Traumatic) | 11 | 5.98% |
| Pain - Back (Non-Traumatic) | 2 | 1.09% |
| Pain - Extremity (Non-Traumatic) | 4 | 2.17% |
| Pain - Head (Non-Traumatic) | 2 | 1.09% |
| Respiratory Distress - Bronchospasm | 5 | 2.72% |
| Respiratory Distress - Other | 14 | 7.61% |
| Seizure / Convulsions | 7 | 3.80% |
| Stroke / CVA / TIA | 6 | 3.26% |
| Syncope / Fainting | 1 | 0.54% |
| Traumatic Injury - Back | 5 | 2.72% |
| Traumatic Injury - Extremity | 5 | 2.72% |
| Traumatic Injury - Head | 1 | 0.54% |
| Traumatic Injury - Multisystem | 1 | 0.54% |
| Traumatic Injury - Torso | 1 | 0.54% |
| Weakness / General Malaise | 12 | 6.52% |
| Unknown | 1 | 0.54% |
| Total | 184 | 100% |

Runs by Dispatch Reason

| Dispatch Reason | # of Times | % of Times |
|--|------------|-------------|
| 1 - Abdominal Pain / Problems | 1 | 0.54% |
| 10 - Chest Pain (Non-Traumatic) | 13 | 7.07% |
| 11 - Choking | 17 | 9.24% |
| 12 - Convulsions / Seizures | 1 | 0.54% |
| 13 - Diabetic Problems | 12 | 6.52% |
| 16 - Eye Problems / Injuries | 10 | 5.43% |
| 17 - Falls | 1 | 0.54% |
| 18 - Headache | 12 | 6.52% |
| 21 - Hemorrhage / Lacerations | 2 | 1.09% |
| 23 - Overdose / Poisoning (Ingestion) | 4 | 2.17% |
| 25 - Psychiatric / Abnormal Behavior / Suicide Attempt | 7 | 3.80% |
| 26 - Sick Person | 11 | 5.98% |
| 28 - Stroke (CVA) / Transient Ischemic Attack (TIA) | 21 | 11.41% |
| 29 - Traffic / Transportation Incident | 7 | 3.80% |
| 30 - Traumatic Injury | 14 | 7.61% |
| 31 - Unconscious / Fainting (Near) | 5 | 2.72% |
| 32 - Unknown Problem (Man Down) | 6 | 3.26% |
| 5 - Back Pain (Non-Traumatic/Non-Recent Trauma) | 2 | 1.09% |
| 6 - Breathing Problems | 4 | 2.17% |
| Medical Alarm | 23 | 12.50% |
| Other | 1 | 0.54% |
| Patient Assist / Lifting Assist | 9 | 4.89% |
| Unknown | 1 | 0.54% |
| Total | 184 | 100% |

Average Run Times

| Enroute (Responding - Unit Notified Dispatched) | | | Response Time (Arrive Scene - Enroute) | | |
|---|------------|-------------|--|------------|-------------|
| Minutes | # of Runs | % of Runs | Minutes | # of Runs | % of Runs |
| 0 - 1 | 150 | 81.52% | 0 - 5 | 128 | 69.57% |
| 2 - 3 | 30 | 16.30% | 6 - 10 | 47 | 25.54% |
| 4 - 5 | 1 | 0.54% | 11 - 15 | 5 | 2.72% |
| > 5 | 2 | 1.09% | > 15 | 3 | 1.63% |
| Unknown | 1 | 0.54% | Unknown | 1 | 0.54% |
| Total | 184 | 100% | Total | 184 | 100% |

| Scene Time (Depart Scene - Arrive Scene) | | | Transport Time (Arrive Hospital - Depart Scene) | | |
|--|------------|-------------|---|------------|-------------|
| Minutes | # of Runs | % of Runs | Minutes | # of Runs | % of Runs |
| 0 - 10 | 37 | 20.11% | 0 - 5 | 1 | 0.54% |
| 11 - 20 | 108 | 58.70% | 6 - 10 | 0 | 0.00% |
| 21 - 30 | 25 | 13.59% | 11 - 15 | 3 | 1.63% |
| > 30 | 10 | 5.43% | > 15 | 128 | 69.57% |
| Unknown | 4 | 2.17% | Unknown | 52 | 28.26% |
| Total | 184 | 100% | Total | 184 | 100% |

| Hospital Time (Depart Hospital - Arrive Hospital) | | | Average Run Times | | |
|---|------------|-------------|------------------------|-----------------|-----------------------|
| Minutes | # of Runs | % of Runs | Enroute | To Scene | To Destination |
| 0 - 5 | 13 | 7.07% | | | |
| 6 - 10 | 7 | 3.80% | | | |
| 11 - 15 | 18 | 9.78% | | | |
| > 15 | 92 | 50.00% | | | |
| Unknown | 54 | 29.35% | | | |
| Total | 184 | 100% | Enroute | 00:00:45 | To Destination |
| | | | To Scene | 00:04:52 | 00:27:05 |
| | | | At Scene | 00:17:35 | |
| | | | Back in Service | 00:23:20 | |
| | | | Total | 01:13:37 | |

Range of Times: Lowest = -22 and Highest = 87

Transport Mode from Scene

| Transport Mode from Scene | # of Times | % of Times |
|--|------------|-------------|
| Initial No Lights or Sirens, Upgraded to Lights and Sirens | 1 | 0.54% |
| Lights and Sirens | 24 | 13.04% |
| No Lights or Sirens | 107 | 58.15% |
| Unknown | 52 | 28.26% |
| Total | 184 | 100% |

Transport Hospital

| Destination | # of Runs | % of Runs |
|-------------------------------------|------------|-------------|
| BRIDGTON HOSPITAL | 1 | 0.54% |
| MAINE MEDICAL CENTER | 104 | 56.52% |
| MERCY HOSPITAL | 25 | 13.59% |
| SAINT MARYS REGIONAL MEDICAL CENTER | 1 | 0.54% |
| No Destination | 53 | 28.80% |
| Total | 184 | 100% |

Destination Determination

| Destination Determination | # of Runs | % of Runs |
|------------------------------|------------|-------------|
| Closest Facility | 8 | 4.35% |
| Diversion | 1 | 0.54% |
| Family Choice | 10 | 5.43% |
| Law Enforcement Choice | 1 | 0.54% |
| Other | 1 | 0.54% |
| Patient Choice | 108 | 58.70% |
| Patient's Physician's Choice | 2 | 1.09% |
| Unknown | 53 | 28.80% |
| Total | 184 | 100% |

| Search Criteria | |
|---------------------------|--|
| Dates | From 05/01/2017 To 05/31/2017 (mm/dd/yyyy) |
| Service | Windham Fire Rescue |
| EMS Shift | All |
| Staff | All Active |
| Unit | All |
| Call Sign | All |
| Zone/District | All |
| Type of Service Requested | All |
| Patient Disposition | All |
| Provider Impression | All |