21st Century Downtown Master Plan North Windham, Maine

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EXECUTIVE SUMMARY

The North Windham 21st Century Downtown Master Plan (Master Plan) is both a practical and bold vision for the future of North Windham. The results are a series of guiding principles leading to conceptual growth scenarios. These scenarios are not to be taken literally. As time has shown, growth and change will happen over time. This master plan is intended to help the community embrace and promote growth and change in a way that improves the quality of place in North Windham.

This optimistic Master Plan prescribes a future where transportation options, land uses, streets and architecture create a new type of suburban "downtown.". Rather than approaching North Windham as just another "corridor study" that only promotes vehicular movement, this Master Plan addresses a wide range of issues reflecting the desire of the community to reveal and strengthen the opportunities found in North Windham. In summary, the goals of this Master Plan are to:

- Develop a comprehensive vision for transportation improvements in North Windham;
- Improve the capacity of Roosevelt Trail;
- Introduce street networks in an incremental manner that respond to the existing built context and allow for the growth of new neighborhoods surrounding the commercial core;
- Incubate a range of economic development and housing opportunities;
- Establish a renewed "sense of place" in Windham's commercial center through Complete Streets, infill
 development, increased residential densities, vibrant public realms, mobility options and access to open space,
 and
- Focus on implementation by identifying short-term and long-term improvements and policies

CONTEXT SENSITIVE SOLUTIONS, COMPLETE STREETS AND LOCATION EFFICIENCY

Context Sensitive Solutions (CSS):

The Master Plan is based on the Context Sensitive Solutions (CSS) planning process. CSS is a response to the frustration that communities experience with transportation planning. In particular, this frustration is with the long-term impacts and types of places that result when the movement of vehicles is favored to the exclusion of other modes of travel (such as pedestrians and bicycles). The CSS approach to planning provides an opportunity to mobilize a community partnership around place and working with benchmarks and goals establish an attainable future. As part of the CSS based master planning process, a Mission and Values Statement is drafted that identifies the issues of today, a vision for the future and the basic steps to get there.

Master Plan Mission and Values Statement

Current zoning and transportation patterns in North Windham – in addition to being a centralized regional commercial area – have created a place that is auto-oriented, lacks pedestrian amenities and a specific sense of place. There is an inherent conflict between the need for Roosevelt Trail to serve thru traffic and to serve the local community. The arterials are stressed and the intersections are near or close to failing in terms of capacity.

The built form and pattern of development is poorly defined by shopping malls and big box retail set in expansive areas of parking. A lack of a traditional street network accommodating both vehicles and pedestrians and informing the scale and use of adjacent development is absent. Numerous property owners cannot afford to invest in their buildings and site improvements creating graying and aging properties. Overall there is a lack of vibrancy and integration between mobility and land use.

In the future, Roosevelt Trail will be a safe and attractive transportation corridor serving an emerging 21st Century Downtown comprised of the greater North Windham region. Roosevelt Trail will balance the needs of "to", "thru" and "local" modes of travel, including cars, public transit, pedestrians and bicyclists in order for existing and future development to thrive. It will be a gateway to the Lakes Region as well as the heart to a vibrant town center.

The area will evolve into a place where people choose to live, work and play due to improved access management, pedestrian and bicycle networks, quality architecture and streetscapes, passive and active open space and better connectivity to existing and new residential neighborhoods adjacent to Roosevelt Trail.

The north / south linear and auto-oriented pattern of development will be integrated with a historic style grid creating a fabric of mixed-uses and street types in the lands to the east and the west of the transportation corridor – as well as the adaptive reuse of existing development and the infill of undeveloped parcels and areas of excess parking – promoting economic development at a variety of scales, increased residential densities, pedestrian-friendly Complete Streets and the health of ecological systems.

Both practical short-term and long-term strategies such as revised zoning codes, new efficient and context sensitive street networks, a diversity of mobility options, responsible development patterns, specificity regarding building form and location, vibrant public realms and infrastructure policies will enable a realistic transformation of North Windham of today to a place of distinction tomorrow.

Complete Streets:

The Master Plan is also based on the Complete Streets philosophy. Complete Streets are designed to provide safe, comfortable, and convenient environments for all modes of travel, regardless of age or ability. This includes motorists, pedestrians, bicyclists, and public transportation riders. For more information on Complete Streets, see Appendix D.

Location Efficient Design:

Location efficient design incorporates complete streets into new or "retrofitted" development, resulting in responsible street networks that maximize connectivity, walkability and a diversity of neighborhood types. In other words, location efficient design promotes a land development pattern that makes traveling between homes, businesses or civic amenities possible via all modes of travel. This development pattern requires that buildings are close enough together to make travel between sites possible by motorized transportation or human power transportation.

IMPLEMENTATION

The recommendations in the Master Plan are based on the conditions and analysis in the existing conditions chapter, input from the public and the Advisory Committee. Each recommendation is intended to work together to create a North Windham mixed-use district that integrates transportation issues, economic development and the built environment. The implementation of this Master Plan through capital improvements, ordinance amendments, and development review applications has the potential to create a 21st Century Downtown. This "downtown" is one that will remain suburban in nature, but becomes more than a collection of independent commercial properties. The vision embodied in these recommendations strives to achieve a welcoming, human scaled, mixed-use commercial center through the built environment and the accommodation of all modes of travel.

The Implementation Plan is divided into the following three categories:

- 1. Transportation
- 2. Land Use and Standards
- 3. Conceptual Character Areas / Future Growth Patterns

Each of the recommendation summaries contained in the table that follows correspond to a more detailed explanation in Chapter 3 of the plan. The brief overview contained in this executive summary provides a gateway to the in-depth discussion of the ideas that will implement the vision developed in this plan.

1. Transportation

a. Context Sensitive Solutions/Complete Streets

Recommendation	How	Responsible Party	Time*	Implementation
Adopt a Complete Streets Policy	Revise Town Ordinances	Town Council	Short-Term	As development /
		Planning Board		redevelopment occurs or as part
		Staff		of prioritized pedestrian
				improvements plan (grants,
				impact fees, TIF, CIP, bond)
Retrofit existing parking lots with	Revise ordinance	Town Council	Long-term	As development occurs
pedestrian friendly Complete	standards	Planning Board		
Streets, liner buildings, pad		Staff		
development, infill development				
and adaptive reuses;				

b. Access Management and Vehicular Improvements

Recommendation	How	Responsible Party	Time	Implementation
Install raised medians on	In conjunction with	Town Council	Short-Term	As developments occurs, CIP,
Roosevelt Trail where feasible to	Roadway Construction /	Planning Board	to Long-	and MaineDOT
improve access and roadway	Development Projects	Staff	Term	
capacity.				
No changes should be made to the				
lane configurations on Roosevelt				
Trail between River Road and				
Boody's Corner.				

Recommendation	How	Responsible Party	Time	Implementation
Modify the existing traffic signal	Town Project	Staff	Short-Term	CIP/Other Local Funding
phasing so that southbound				Mechanism
Roosevelt Trail vehicle left-turn				
movements onto Turning Leaf				Cost Estimate: \$15,000
Drive have a protected phase				
(providing a green arrow phase so				
traffic can turn easily). This				
change will improve safety and				
reduce delay to vehicles turning				
left.				
Work with local business and	In conjunction	Town Council	Short-Term	As developments occurs and
property owners to modify	Development Projects or	Planning Board	to Long-	Town Projects.
driveway locations that are unsafe	through Town	Staff	Term	
or unnecessarily contribute	Improvements			Cost Estimate: Driveway
vehicle turning movements in the				closing - \$110 per LF.
corridor.				

c. Pedestrian / Bicycles

Recommendation	How	Responsible Party	Time	Implementation
Install sidewalks on both sides of	In conjunction with	Town Council	Short-Term	As developments occurs, CIP,
Roosevelt Trail.	Roadway Construction /	Planning Board	to Long-	and PACTS.
	Development Projects	Staff	Term	
				Cost Estimate: Bituminous
				sidewalk (No Curbing) - \$20/LF

Recommendation	How	Responsible Party	Time	Implementation
Install sidewalks on both sides of	In conjunction with	Town Council	Short-Term	As developments occurs, CIP,
Tandberg Trail (Rte. 35) between	Roadway Construction /	Planning Board	to Long-	and MaineDOT
Roosevelt Trail and Manchester	Development Projects /	Staff	Term	
Drive	Town Implementation			Cost Estimate: Bituminous
				sidewalk (No Curbing) is \$20
				per LF. Project cost: \$30,000
Install sidewalks on the South	In conjunction with	Town Council	Short-Term	As development occurs, CIP,
side of Tandberg Trail (Rte. 115)	Roadway	Planning Board	to Long-	and MaineDOT
between Roosevelt Trail and	Construction/Development	Staff	Term	
Emerson Drive	Projects/Town			Cost Estimate: Bituminous
	Implementation			sidewalk (no Curbing) is \$20
				per LF. Project cost: \$58,900
The channelization island at the	Town Implementation	Town Council	Short-Term	CIP or PACTS
Roosevelt Trail/Landing Rd.		Planning Board	to Mid-	
intersection should be eliminated		Staff	Term	Cost Estimate: \$5,000
and a standard radius constructed				
to minimize high-speed free flow				
entry movements;	T	T. C. '1	C1 .	A I I CID
Install count-down pedestrian	In conjunction with	Town Council	Short-	As developments occurs, CIP,
signals at all locations	Roadway Construction /	Planning Board	Term:	and PACTS
	Development Projects /	Staff	On-Going	C4 F-4:4 \$4,000
	Town Implementation			Cost Estimate: \$4,000 per
				intersection.

Recommendation	How	Responsible Party	Time	Implementation
For all new roads constructed or reconstructed, sidewalks should be provided on both sides and crosswalks should be installed at all intersection locations.	In conjunction with Roadway Construction / Development Projects / Town Implementation	Town Council Planning Board Staff	Short-Term to Long- Term	As developments occurs, CIP, and PACTS Cost Estimate: Bituminous sidewalk (No Curbing) - \$20/LF Painted crosswalk - \$1/LF. Parallel Line Crosswalk - \$60 Block Design crosswalk - \$120 (per 30-ft-wide crossing)
Upgrade signalized intersections so that pedestrians can cross all approaches. This will require the installation of crosswalks, ADA ramps, and pedestrian signal equipment.	In conjunction with Roadway Construction / Development Projects / Town Implementation	Town Council Planning Board Staff	Short-Term On-Going	As developments occurs, CIP, and PACTS. Cost Estimate: Sidewalk Ramp \$2,000/ramp Crosswalk – See above. Pedestrian Head, Push Button, and Post -\$4,000/post
Provide a landscaped esplanade (Where right-of-way will allow), so the pedestrian experience will be enhanced by a buffer and space.	In conjunction with Roadway Construction / Development Projects / Town Implementation	Town Council Planning Board Staff	Short-Term to Long- Term	As developments occurs, CIP, and MaineDOT Cost Estimate: \$45 LF for a 5-foot wide esplanade

d. Conceptual Street Network and Location Efficiency

Recommendation	How	Responsible Party	Time	Implementation
Enable residential neighborhood development that will support the commercial core. This includes neighborhoods on the periphery of the commercial district and mixed-use developments within the commercial core:	Revise ordinance Standards	Town Council Planning Board Staff	Short-Term	As development occurs
Retrofit existing parking lots with Complete Streets, liner buildings, pad development, infill development and adaptive reuse;	Revise ordinance standards	Town Council Planning Board Staff	Short-Term	As development occurs
The street networks and development should maximize connectivity and respond to an overall development pattern versus a typical disconnected lot-by-lot pattern with redundancies such as parking, stormwater facilities, curb cuts and driveways;	Revise ordinance standards	Town Council Planning Board Staff	Short-Term	As development occurs
Buildings should act as "urban architecture", framing the public realm and reinforcing the new and retrofitted Complete Streets;	Revise ordinance standards	Town Council Planning Board Staff	Short-Term	As development occurs

Recommendation	How	Responsible Party	Time	Implementation
The installation of streetscape amenities, the placement of	Revise capital improvement	Town Council Staff	Short-Term (CIP)	Town
utilities underground, and a reduction in the amount of, or elimination of, overhead traffic signs should be added to the Town's capital improvement program/planning.	plan/planning		Long-Term (Implement)	Cost Estimate: See Section 3.0 of this Plan
Explore funding options such as the existing tax increment financing (TIF) district or the creation of a development/business improvement district.	Revise Capital Improvement Plan	Town Council Staff	Short-Term	Town
Street blocks should be approximately 300 - 600 linear feet, creating three or four way intersections to maximize connectivity and create walkable, pedestrian-friendly neighborhoods;	Revise ordinance standards	Town Council Planning Board Staff	Short-Term	As development occurs
The Town should continue to identify locations for a lateral road between River Road and Route 35 that should not impact existing residential neighborhoods.	Continue analysis of lateral road network	Town Council Planning Board Staff	Long-Term	Town CIP, MDOT, FHWA

Recommendation	How	Responsible Party	Time	Implementation
Develop traffic calming standards	Revise ordinance	Town Council	Short Term	Town
to mitigate the effects of through	standards	Planning Board		
traffic if connections are made to		Staff		
existing streets				

2. Land Use and Standards

Recommendation	How	Responsible Party	Time	Implementation
Revise the Town's parking	Revise ordinance	Town Council	Short-Term	Town
standards to promote shared	standards	Planning Board		
parking and Complete Streets.		Staff		
The installation of a public sewer	Bond, CIP, impact fees,	Town Council	Long-term	Town
system can help to achieve the	TIF and grants	Planning Board		
goals of the Master Plan.		Staff		
Revise the Land Use Ordinance	Revise ordinance	Town Council	Short-Term	Town
through the adoption of a	standards	Planning Board		
Conceptual Master Plan for North		Staff		
Windham.				
Revise the street standards in the	Revised ordinance	Town Council	Short-Term	Town
Land Use Ordinance	standards	Planning Board		
		Staff		
Adopt standards for green	Revised ordinance	Town Council	Short-Term	As development occurs
infrastructure and energy efficient	standards	Planning Board		
development		Staff		
Adopt a Complete Streets policy	Revised ordinance	Town Council	Short-Term	As development occurs
	standards	Planning Board		
		Staff		

Recommendation	How	Responsible Party	Time	Implementation
Incorporate the Master Plan into	Revised ordinance	Town Council	Short-Term	Town
the Windham Comprehensive Plan	standards	Planning Board Staff		
Conduct economic modeling for the North Windham commercial district to determine the most sustainable balance of land uses and development patterns.	Feasibility Analysis	Town Council Planning Board Staff	Short-Term	Town to cross-reference findings with recommendations in this Master Plan
Enable increased residential development in the study area.	Revise ordinance standards	Town Council Planning Board Staff	Long-term: in relation to sewer extension	Town
Make housing of different types an allowable use throughout the area.	Revise ordinance standards	Town Council Planning Board Staff	Short-Term	As development occurs
Provide incentives for residential development surrounding the commercial core	Revised lending practices, increased densities, grants for compact development	Town State	Long-term	Lending agencies (for-profit and non-profit) and Town

a. Conceptual Character Areas / Future Growth Patterns

Recommendation	How	Responsible Party	Time	Implementation
Establish Character Areas	Revise ordinance	Town Council	Short-Term/	As development occurs
prescribing built form and patterns	standards	Planning Board	Ongoing	
of development based on "street		Staff		
frontage types"				

Notes:

- * Time Frame
 - Short-Term 1 to 5 Years
 - Mid-Term 5 to 15 Years
 - Long-Term 15 or More Years

CIP = Capital Improvement Program