



## REQUESTTRACKER

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## Statistics

Start Date:

7/1/2017

[mm/dd/yyyy]

[SEARCH](#)

End Date:

7/7/2017

[mm/dd/yyyy]

[EXPORT](#)

## Summary

| Category Name                                   | 7/1/2017 - 7/7/2017 |        |                          |        |  | As of 7/7/2017 |        |
|---|---------------------|--------|--------------------------|--------|--|----------------|--------|
|   | Total Requests      |        | Average Requests Per Day |        | Avg.<br>Time to<br>Close a<br>Request<br>(hours) | Summary        |        |
|   | Submitted           | Closed | Submitted                | Closed |  | Open           | Closed |
| Assessor/GIS                                    | 1                   | 1      | 0.143                    | 0.143  | 39   | 0              | 1      |
| Code Enforcement                                | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Fire & Rescue - PLEASE CALL 911 FOR EMERGENCIES | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Human Resources                                 | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| iPhone  | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Library   | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Parks and Recreation                            | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Planning  | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Police - PLEASE CALL 911 FOR EMERGENCIES        | 1                   | 0      | 0.143                    | 0      | 0  | 1              | 0      |
| Public Works                                    | 1                   | 0      | 0.143                    | 0      | 0  | 1              | 0      |
| Report  | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |
| Report  | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |

|  |   |   |       |       |    |   |   |
|--|---|---|-------|-------|----|---|---|
| <b>Social Services</b>                     | 0 | 0 | 0     | 0     | 0  | 0 | 0 |
| <b>Tax Collection/Vehicle Registration</b> | 0 | 0 | 0     | 0     | 0  | 0 | 0 |
| <b>Town Clerk</b>                          | 0 | 0 | 0     | 0     | 0  | 0 | 0 |
| <b>Town Manager's Office</b>               | 1 | 1 | 0.143 | 0.143 | 25 | 0 | 1 |
| <b>WCCG TV-7</b>                           | 0 | 0 | 0     | 0     | 0  | 0 | 0 |
| Total:                                     | 4 | 2 | 0.571 | 0.286 | 32 | 2 | 2 |

| <b>Assessor/GIS</b>                              |                     |        |                          |        |                                      |                |        |
|--|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type                                     | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|  | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|  | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |
| <b>Feedback (Complaints, Compliments, Other)</b> | 1                   | 1      | 0.143                    | 0.143  | 39                                   | 0              | 1      |
| Total:   | 1                   | 1      | 0.143                    | 0.143  | 39                                   | 0              | 1      |

| <b>Police - PLEASE CALL 911 FOR EMERGENCIES</b>  |                     |        |                          |        |                                      |                |        |
|--|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type                                     | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|  | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|  | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |
| <b>Feedback (Complaints, Compliments, Other)</b> | 1                   | 0      | 0.143                    | 0      | 0                                    | 1              | 0      |
| Total:   | 1                   | 0      | 0.143                    | 0      | 0                                    | 1              | 0      |

| <b>Public Works</b> |                     |        |                          |        |                                      |                |        |
|---------------------|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type        | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|                     | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|                     | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |

|  |   |   |       |   |   |   |   |
|--|---|---|-------|---|---|---|---|
| <b>Feedback (Complaints, Compliments, Other)</b> | 1 | 0 | 0.143 | 0 | 0 | 1 | 0 |
| Total:   | 1 | 0 | 0.143 | 0 | 0 | 1 | 0 |

| Town Clerk                                       |                     |        |                          |        |                                      |                |        |
|--|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type                                     | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|  | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|  | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |
| <b>Feedback (Complaints, Compliments, Other)</b> | 0                   | 0      | 0                        | 0      | 0                                    | 0              | 0      |
| Total:   | 0                   | 0      | 0                        | 0      | 0                                    | 0              | 0      |

| Town Manager's Office |                     |        |                          |        |                                      |                |        |
|-----------------------|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type          | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|                       | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|                       | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |
| <b>Requests</b>       | 1                   | 1      | 0.143                    | 0.143  | 25                                   | 0              | 1      |
| Total:                | 1                   | 1      | 0.143                    | 0.143  | 25                                   | 0              | 1      |

| Public Works - Feedback (Complaints, Compliments, Other) |                     |        |                          |        |                                      |                |        |
|--|---------------------|--------|--------------------------|--------|--------------------------------------|----------------|--------|
| Request Type   | 7/1/2017 - 7/7/2017 |        |                          |        |                                      | As of 7/7/2017 |        |
|  | Total Requests      |        | Average Requests Per Day |        | Avg. Time to Close a Request (hours) | Summary        |        |
|  | Submitted           | Closed | Submitted                | Closed |                                      | Open           | Closed |
| Fortier, Doug  | 1                   | 0      | 0.143                    | 0      | 0                                    | 1              | 0      |
| Total:   | 1                   | 0      | 0.143                    | 0      | 0                                    | 1              | 0      |

| Town Manager's Office - Requests |
|----------------------------------|
|----------------------------------|

| Request Type   | 7/1/2017 - 7/7/2017 |        |                          |        |  | As of 7/7/2017 |        |
|----------------|---------------------|--------|--------------------------|--------|--|----------------|--------|
|                | Total Requests      |        | Average Requests Per Day |        | Avg.<br>Time to<br>Close a<br>Request<br>(hours) | Summary        |        |
|                | Submitted           | Closed | Submitted                | Closed |  | Open           | Closed |
| Hodgman, Tammy | 1                   | 1      | 0.143                    | 0.143  | 25   | 0              | 1      |
| Total:         | 1                   | 1      | 0.143                    | 0.143  | 25   | 0              | 1      |

**Police - PLEASE CALL 911 FOR EMERGENCIES - Feedback (Complaints, Compliments, Other)**

| Request Type     | 7/1/2017 - 7/7/2017 |        |                          |        |  | As of 7/7/2017 |        |
|------------------|---------------------|--------|--------------------------|--------|--|----------------|--------|
|                  | Total Requests      |        | Average Requests Per Day |        | Avg.<br>Time to<br>Close a<br>Request<br>(hours) | Summary        |        |
|                  | Submitted           | Closed | Submitted                | Closed |  | Open           | Closed |
| Schofield, Kevin | 1                   | 0      | 0.143                    | 0      | 0  | 1              | 0      |
| Total:           | 1                   | 0      | 0.143                    | 0      | 0  | 1              | 0      |

**Assessor/GIS - Feedback (Complaints, Compliments, Other)**

| Request Type | 7/1/2017 - 7/7/2017 |        |                          |        |  | As of 7/7/2017 |        |
|--------------|---------------------|--------|--------------------------|--------|--|----------------|--------|
|              | Total Requests      |        | Average Requests Per Day |        | Avg.<br>Time to<br>Close a<br>Request<br>(hours) | Summary        |        |
|              | Submitted           | Closed | Submitted                | Closed |  | Open           | Closed |
| Taylor, Kara | 1                   | 1      | 0.143                    | 0.143  | 0  | 0              | 1      |
| Total:       | 1                   | 1      | 0.143                    | 0.143  | 0  | 0              | 1      |

**Town Clerk - Feedback (Complaints, Compliments, Other)**

| Request Type | 7/1/2017 - 7/7/2017 |        |                          |        |  | As of 7/7/2017 |        |
|--------------|---------------------|--------|--------------------------|--------|--|----------------|--------|
|              | Total Requests      |        | Average Requests Per Day |        | Avg.<br>Time to<br>Close a<br>Request<br>(hours) | Summary        |        |
|              | Submitted           | Closed | Submitted                | Closed |  | Open           | Closed |
| Taylor, Kara | 0                   | 0      | 0                        | 0      | 0  | 0              | 0      |

|        |   |   |   |   |   |   |   |
|--------|---|---|---|---|---|---|---|
| Total: | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|--------|---|---|---|---|---|---|---|