

TABLE OF ISSUES, STRATEGIES, GOALS, PRIORITIES, & TIMELINES

Department/Area/Strategy	No.	Issue								Status FY 2018
		Growth (G)	Aging (A)	Diversity (D)	Technology (T)	Funding Sources - Revenue (F)	Economy (E)	Regulation (R)	Energy (N)	
Administrative Services	1									
<i>Community Engagement</i>	1.1	X	X	X	X					
Communications Staffing (1 FTE) (1160)	1.1.1									not done
<i>Customer Service & Support Staffing</i>	1.2	X			X	X		X		
Restore Administrative Assistants to F/T (1120)	1.2.1									done FY 2017
Restore Administrative Assistants to F/T (1130)	1.2.2									done FY 2016
Add Administrative Assistant (0.6 FTE) (1130)	1.2.3									FY 2018
<i>Aging Workforce</i>	1.3		X							
Build Leadership Capacity through Training (1120)	1.3.1									ongoing
Public Works	2									
<i>Infrastructure Maintenance</i>	2.1	X			X	X		X		
Add Truck Drivers (2) (2120)	2.1.1									not done
Add Building Maintenance Worker (2210)	2.1.2									done FY 2016
Add Seasonal Grounds P/T (2210)	2.1.3									done FY 2016
Restore Mechanic's Position (2510)	2.1.4									FY 2018
<i>Solid Waste Management</i>	2.2	X				X		X		
Catch Basin Grit Disposal (2120)	2.2.1									done FY 2016
Share Catch Basin Cleaning Truck (2120/9110)	2.2.2									
<i>Storm Water Compliance</i>	2.3	X				X		X		
Add Staff Hours (.25 FTE) (2120)	2.3.1									done FY 2017
<i>Engineering Review, etc.</i>	2.4	X				X				
Add Staff Engineer (2110/6120)	2.4.1									done FY 2017
Police	3									
<i>Time-Consuming Calls</i>	3.1	X			X	X		X		
Increase Staffing (3110) (27th sworn, 1/2 year)	3.1.1									done FY 2017
<i>Records</i>	3.2	X			X	X		X		
Restore Administrative Assistant/Records (3110)	3.2.1									not done
Fire-Rescue	4									
<i>Staffing & Response Capacity</i>	4.1	X				X				
Add Paramedics (4) (4110)	4.1.1									FY 2017 (2); FY 2018 (2)
Add EMS Supervisor (4110)	4.1.2									not done
Add Third Rescue Unit (4110/9110)	4.1.3									done FY 2017
<i>Non-Emergency Emergency Calls</i>	4.2	X	X			X				
Explore Community Paramedicine, Other Approaches	4.2.1									not done
<i>Aging Housing & Building Stock</i>	4.3									
Coordinated Inspection Program with Code	4.3.1									not done
Parks & Recreation	5									
<i>Facilities Needs</i>	5.1	X	X	X		X				
Continue Development of Lippman Park	5.1.1									ongoing
Identify/Develop Other Facilities	5.1.2									ongoing
<i>Facilities Maintenance</i>	5.2	X				X				
Increase Park Maintenance Staffing	5.2.1									done FY 2016
<i>Community Programming</i>	5.3	X	X	X		X				
Establish "Winterfest"	5.3.1									ongoing
Establish Summer Family Cultural Series	5.3.2									ongoing

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Library	6									
<i>Hours & Staffing</i>	6.1	X		X		X				
Restore Circulation Supervisor's Position	6.1.1									done FY 2017
Add P/T hours	6.1.2									done FY 2016
<i>Programming</i>	6.2	X	X	X		X				
Add Teen Services Assistant	6.2.1									FY 2018
Code Enforcement	7									
<i>Staffing to Volume</i>	7.1	X				X	X			
Restore Code Enforcement Officer Position (3rd)	7.1.1									done FY 2016
Restore Administrative Assistant Position (2nd)	7.1.2									not done
<i>Code Changes</i>	7.2					X		X		
Addressed through Staffing to Volume Strategies	7.2.1									not done
<i>Aging Housing & Building Stock</i>	7.3	X		X		X				
Coordinated Inspection Program with Fire-Rescue	7.3.1									not done
Planning	8									
<i>Balancing Planning & Plan Review</i>	8.1	X				X	X			
Add Planning Resources (staff/shared/outsourced)	8.1.1									FY 2017 and ongoing
<i>Engineering Review, etc.</i>	8.2	X				X				
Add Staff Engineer	8.2.1									FY 2017
Assessing	9									
<i>Maintaining Equitable Values</i>	9.1	X					X	X		
Maintain Continuous Review of Values	9.1.1									ongoing
Fund Reserve for Update/Revaluation	9.1.2									not done
Town Clerk	10									
<i>Shared Staffing, etc.</i>	10.1	X				X	X			
Add/Coordinate Customer Service Staffing with Tax	10.1.1									training done, ongoing
Social Services	11									
<i>Maximizing Community Resources</i>	11.1	X		X		X	X			
Develop and Maintain Resource Partnerships	11.1.1									ongoing
Capital	12									
<i>Needs vs. Capacity</i>	12.1	X				X	X		X	
Develop and Maintain Capital Plans	12.1.1									in progress
Other	13									
<i>Compliance & Reporting</i>	13.1	X				X		X		
Add Compliance/Safety Officer	13.1.1									not done
<i>Transit & Transportation</i>	13.2	X	X	X		X	X		X	
Support Regional Bus Service	13.2.1									FY 2016 and ongoing
<i>New Infrastructure</i>	13.3	X			X	X	X		X	
Participate in Municipal Broadband Initiative	13.3.1									ongoing
Apply Complete Streets Model	13.3.2									beginning
Continue Wastewater Planning Efforts	13.3.3									ongoing