

Town of Windham
Council Agenda Article Cover Sheet

I. Council Action Requested.

To approve amendments to the Council Rules of Procedure to include a policy regarding communications between members of the Council and town staff.

II. Basis for Council Action.

Council approval of this item is required because;

- a.) pursuant to Article II, Section 8 of the Charter “the Council shall determine its own rules and order of business.”

III. Issue Summary.

This item was discussed at both the August 17th and September 7th workshops.

TOWN OF WINDHAM

COUNCIL RULES OF PROCEDURE

(Note: These rules are adopted pursuant to Article II, Section 8 of the Charter.)

Section 1. **Regular Meetings** - The regular meetings of the Town Council shall be held in the Community Center at 7:00 P.M., current time, on the second and fourth Tuesday of each calendar month. When said day falls on a holiday or Election Day, the regular meeting shall be held on the following Tuesday, at the same time and place. The date of any regular meeting may be changed by an order or resolve passed at the previous meeting upon the vote of five members of the Council, provided, however, that said change in date will still provide for at least one regular meeting in each month.

Section 2. **Special Meetings** - Special meetings may be called by the Chairman, and in case of his absence, disability, or refusal may be called by three members of the Town Council. Notice of such meeting shall be served in person or left at the residence of each member of the Town Council and given to the Press at least twenty-four hours before the time for holding said special meeting unless all members of the Council waive said notice. The call for said special meeting shall set forth the matters to be acted upon at said meeting, and nothing else shall be considered at such meeting. No articles from the previous meeting may be brought up for reconsideration at the special meeting, yet if proper procedures are followed a motion to rescind an article is in order.

Section 3. **Quorum** - Article II, section 10 of the Charter provides that a quorum is a majority of the Council (4 members) and that four affirmative votes must be cast for passage of any item.

Section 4. **Council Action** - The Town Council shall formally act only by ordinances, orders, or resolves. All ordinances, orders and resolves shall be confined to one subject, which shall be clearly expressed in the title.

Section 5. **Ordinance Style** - The enacting style for an ordinance shall be "The Town of Windham hereby ordains", followed by the wording of the ordinance.

Section 6. **Order & Resolve Style** - In all votes of command, the form of expression shall be "ordered", and of opinions, principles, facts, or purposes, the form shall be "resolved".

Section 7. **Full Reading Waiver** - Every ordinance order or resolve shall be read in its entirety unless the reading is dispensed with by the unanimous vote of those present, in which case reading shall be by title only.

Section 8. **Roll Call Vote** - A roll call vote shall be taken on the passage of an ordinance, order, or resolve, when called for by any member of the Town Council, and shall be entered upon the record of the proceedings of the Town Council by the Clerk. Every ordinance, order and resolve shall require, on final passage, the affirmative vote of at least four members of the Town Council.

Section 9. **Effective Date of Ordinances** - No ordinance, other than emergency ordinances, shall take effect and be in full force until 30 days from and after it shall have been enacted, as required by Article II, section 11 of the Charter.

Section 10. **Effective Date of Orders and Resolves** - Orders or resolves shall take effect immediately, upon passage.

Section 11. **Items for Agenda** - No ordinance, order, or resolve shall be in order for action at any meeting of the Town Council unless such ordinance, order, or resolve shall be filed in the office of the Town Clerk on the Friday next prior to the meeting. Further,

1. Items may be placed on the agenda for any meeting of the Town Council, whether a regular meeting or workshop:
 - A. By request to the Council Chairman, who may place an item on the agenda for any meeting at his or her discretion,
 - B. By written request of two or more members of the Town Council to the Council Chairman or Town Manager, or
 - C. By the Town Manager, though such items generally shall be limited to requests of the Town Council, as above, or matters of routine administration.
2. Items which are considered routine and not requiring debate may be placed on a consent agenda at the discretion of the Council Chairman or Town Manager, subject to the limitations above, and shall be listed separately on the agenda for any regular meeting.
3. A motion made to approve the consent agenda shall be considered a motion for each and every item on the consent agenda and a waiver of full reading otherwise required by Section 7 of these Rules, and a vote

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to approve the consent agenda shall be a vote to approve each and every item on the consent agenda.

4. At any point prior to a vote of the Town Council on the consent agenda, any member of the Town Council may have any item removed from the consent agenda and considered individually. There shall be no consent agenda at special meetings of the Town Council called pursuant to these Rules.

Section 12. Opening of Meeting - The Chairman shall take the chair at the time appointed for the meeting, call the members to order, cause the roll to be called, and, a quorum being present, cause the minutes of the preceding meeting to be acted on, and proceed to business.

Section 13. Chairman's Duties - The Chairman shall preserve decorum and order, may speak to points of order raised by other members and shall declare all votes, but if any member doubts a vote, the Chairman shall cause a recount of the members voting in the affirmative and in the negative without debate.

Section 14. Council Parliamentarian - The Council Parliamentarian shall decide all questions of order subject to an appeal to the Council by motion regularly seconded, and no other business shall be in order until the question on appeal is decided.

Section 15. Motions - The Chairman shall consider a motion to adjourn as always in order except on immediate repetition; and that motion, and the motion to lay on the table, or to take from the table, shall be decided without debate.

Section 16. Reconsiderations - When a vote is passed, it shall be in order for any member who voted in the majority, or in the negative on a tie vote, to move a reconsideration thereof at the same, or the next regular stated meeting, but not afterwards; and when a motion of reconsideration is decided, that vote shall not be reconsidered. Such a motion may be seconded by any member, however he voted on the prior vote. For the purpose of this Section, a special meeting shall not constitute a regular meeting.

Section 17. Motion for Previous Question - (a) Upon the motion for the previous questions being made and seconded, the Chairman shall put the question in the following form: "Shall the main question be suspended until the motion for the previous question shall be decided." After the adoption of said motion for the previous question by a majority vote, the sense of the

Council shall be forthwith taken upon all pending amendments, and then upon the main question.

_(b) No debate shall be allowed on a motion for the previous question. Neither is it susceptible to amendment. All questions of order arising incidentally thereon must be decided without discussion whether appeal be had from the Parliamentarian or not.

Section 18. **Address the Chair** - When a member is about to speak, he shall address the Chairman, confine himself to the question under debate, and avoid personalities.

Section 19. **No Interruptions** - No member speaking shall be interrupted by another, but by a call to order or to correct a mistake.

Section 20. **Council Voting** - Every member present when a question is put shall give his vote unless the Council, for special reasons, shall excuse him. Application to be so excused must be made before the council is divided, or before the calling of the yeas and nays, and decided without debate, except any member may abstain if he perceives his vote could be construed to be the result of a conflict of interest.

Section 21. **Motion in Writing** - Every motion shall be reduced to writing, if the Chairman shall so direct.

Section 22. **Dividing a Motion** - Any member may require the division of a question when the sense will admit it, thus for clarification a question may be divided in wording for separate debate.

Section 23. **Motion for Referral** - A motion for referral to a committee or administrative official, until it is decided, shall preclude all amendments of the main question.

Section 24. **Priority of Business** - All questions relating to priority of business to be acted upon shall be decided without debate.

Section 25. **Suspending and/or Changing Rules** - These Rules shall not be dispensed with or suspended unless all of the members of the Council present consent thereto. These Rules shall not be amended or repealed without notice, in writing, being given at the preceding meeting, and the affirmative vote of at least four members at the next regular meeting of the Council.

Section 26. To Address the Council - Any person wishing to address the Town Council will be given an opportunity to do so in accordance with the following procedures:

1. Persons wishing to address the Council on an item which appears on the agenda shall wait until the Chairman announces the consideration of such item, at which time they may address the Council on that particular item. However, once the Council has begun its deliberation on an item, no person shall be permitted to address the Council on such item except by leave of the Chairman. Members of the public shall limit their comments to three minutes per agenda item. The Council Chairman may grant an additional three minutes at his discretion.

Each person may address an agenda item once and shall be allowed to speak once again after everyone else has had an opportunity to speak

2. Persons wishing to address the Council on an item not appearing on the agenda shall do so during the public participation section of the agenda. Members of the public shall limit their comments to three minutes. The Council chairman may grant an additional three minutes at his discretion.
3. Any person wishing to address the Council shall signify his desire by raising his hand and, when recognized by the Chairman, state his name and address and the subject matter on which he desires to address the Council.
4. Persons present at Council meetings are requested not to applaud or otherwise express, other than verbally, their approval or disapproval of any statements made or actions taken at such meeting.

Section 27. Council Officers and Subcommittees - At the commencement of the municipal year, or as soon thereafter as possible, there shall be chosen the following subcommittees and Council Officers:

1. Council Chairman and Vice Chairman. The Chairman shall have those duties as prescribed by Charter, by Section 13 of these Rules, and any other lawful duties which may be assigned. The Vice Chairman shall act as Chairman in the Chairman's absence.

2. Council Parliamentarian. The Parliamentarian shall have those duties as prescribed by Section 14 of these Rules
3. Finance Committee. The Finance Committee shall consist of three (3) members of the Council and shall act by majority vote. The Finance Committee shall choose a Chairman by majority vote of its members.

The Finance Committee shall have the duty to meet with the Town Manager to review the manager's recommended annual budget, and to make recommendations thereon to the Town Council.

The Finance Committee shall have the duty to review and advise the Town Manager on matters of current expenditures and revenues, and to report as needed to the Town Council.

The Town Council may refer matters relating to Town finances to the Finance Committee, which shall study the same and make appropriate recommendations to the Town Council.

4. Appointments Committee. The Appointments Committee shall consist of three (3) members of the Council and shall act by majority vote. The Appointments Committee shall choose a Chairman by majority vote of its members.

The Appointments Committee shall review applications for and recommend persons for appointment to various boards and advisory committees which are appointed by the Town Council, except that the Appointments Committee shall not make recommendations as to the subcommittees of the Council under this Section.

5. Council of Governments Executive Committee Member. The Council shall appoint one member of the Town Council, or may appoint the Town Manager, as the Town's representative on the Greater Portland Council of Governments Executive Committee.

The Council may create such additional subcommittees of its members as it may determine necessary from time to time.

Section 28. Selection Process - The members of the Council to serve in the above capacities shall be chosen by the Council by a majority vote, and the Chairman of the Council shall be, ex-officio, a member of the subcommittee.

Section 29. **Council Appointments** - The Council may appoint members of the Council and/or citizens of the Town to such committees and boards as are authorized by order of the Council, charter, or statute. No committee shall have the power of executive action unless specifically authorized by law or the Council and shall report back to the Council for action on its recommendations or proposals.

When considering candidates for appointment to these Town-Chartered boards, the Council shall regard existing committee members in the same manner as other applicants.

The Council's Appointments Committee shall provide its recommendations for appointment to any board, committee or commission to the full Council at least four days prior to any consideration of a vote.

Section 30. **Council-Staff Communications** - Governance of the Town relies on the cooperative efforts of elected officials, who set policy and priorities, and Town staff, who analyze problems and issues, make recommendations, and implement and administer the Council's policies. The following are general guidelines to help facilitate effective communications between the Town Council and Town staff. [Note: This section of the Rules is intended to expand on and implement the language contained in Article III, Section 11 of the Charter.]

1. Channel communications through the appropriate Town staff.

While any staff member is available to answer Council questions and requests for information, the Town Manager is the primary information liaison between the Council and Town staff as outlined in Article III Section 2(A)(11).

Please direct questions of Town staff to the Town Manager, Assistant Town Manager, or Department Heads.

When a Councilmember makes an information request to a particular staff member, the practice is for staff to inform the Town Manager so that he is aware of Council's requests and needs.

2. All Councilmembers should have the same information with which to make decisions.

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- When one Councilmember has an information request, the response will be shared with all members of the Council so that each member may be equally informed. Forma Style
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3. Depend upon the staff to respond to citizen concerns and complaints as fully and as expeditiously as practical. Forma
- A primary value in the Town's organizational culture is providing quality customer service. As a first response to customer problems people are encouraged to speak with a staff member's supervisor, department head, or the Town Manager. Forma Hangin
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- Councilors who receive information about problems or complaints are encouraged to contact the Town Manager's Office to help solve a citizen's problem. Councilors who receive information about problems or complaints from employees are expected to direct the employee to their supervisor, department head, or the Town Manager's Office. There will be follow-through with the Councilor as to the outcome of the problem or concern by the Town Manager's Office or other appropriate staff. Forma Style
- Likewise, the Town Council sometimes will receive constituent letters or emails directly. Due to limited staff resources to handle the amount of correspondence, these are disseminated to the appropriate department to prepare a formal response. The Assistant Town Manager oversees and coordinates the process to ensure consistency in the handling of inquiries, problems, or complaints. Forma Style
- If a letter or email is directed specifically to a Councilmember and requires an official response from the Town, the Town Manager or his/her designee will work directly with the Councilor to provide a response. All correspondence is copied to all members of Council, regardless of to whom it was addressed. Forma Style
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4. The Town Council sets the direction and policy – Town staff is responsible for administrative functions and Town operations. Forma Style
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- The role of the Council is as the legislative body. The Council is responsible for approving the budget, setting policy goals, and adopting strategic plans. The primary functions of staff are to execute Council policy and actions taken by the Council and in keeping the Council informed. Staff is obligated to take direction only from the Town Manager, their Department Head, or their supervisor. Forma Hangin
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5. In order to provide the Council with timely information, please strive to submit questions on Council agenda items ahead of the meeting.

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Councilors are encouraged to submit their questions on agenda items to the Town Manager as far in advance of the meeting as possible so that staff can be prepared to respond at the Council meeting. Having a practice of "no surprises" between the Council and Town staff and vice versa fosters a productive working relationship.

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6. Respect the will of the "full" Town Council.

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Town staff will make every effort to respond in a timely and professional manner to all requests for information or assistance made by individual Councilors. However, if a request reaches a certain degree in either terms of workload or policy, it may be more appropriate to make the assignment through the direction of the full Town Council. If this should occur, the Town Manager will prepare a memorandum to the Town Council informing them of such situation. It would be the individual Councilor's prerogative to discuss the request at an upcoming Council meeting and to seek approval by the "full" Council. This procedure helps to ensure that staff resources are allocated in accordance with overall Council goals and priorities.

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7. Depend upon the staff to make independent and objective recommendations.

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Staff is expected to provide its best professional recommendations on issues, providing information about alternatives to staff recommendations as appropriate, as well as pros and cons for recommendations and alternatives. Sometimes staff may make recommendations that we know will be unpopular with the public and Councilors.

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Staff respects the role of Council as policy makers for the Town and understands that Council must consider a variety of opinions and community values in their decision-making in addition to staff recommendations.

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8. The Town Manager and staff are supporters and advocates for adopted Council policy.

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- Regardless of whether it was staff's preferred recommendation, staff will support and advocate the adopted Council policy and direction. This may cause concern by the Council minority on controversial issues.
9. Refrain from publicly criticizing an individual employee. Criticism is differentiated from questioning facts or the opinion of staff.
- All critical comments about staff performance should only be made to the Town Manager through private correspondence or conversation.
10. Seeking political support from staff or engaging staff to influence Council policies or decisions is not appropriate.
- The Town is a non-partisan local government. Neither the Town Manager nor any other person in the employ of the Town shall take part directly in securing or contributing any money toward the nomination or election of any candidate for a municipal office. Council members shall not solicit contributions or support for nomination for themselves or any other candidate for elective office.
- In addition, some professionals (e.g., Town Manager, Deputy Town Manager, and the Assistant Town Manager) have professional codes of ethics, which preclude partisan political activities or activities that give the appearance of political partisanship.
11. Employees are not permitted to lobby Council members on policy or personnel matters outside of established practices and procedures.
- Town staff are expected to participate in the process through their official roles and duties, and may participate in the public process as citizens, but are prohibited from using their positions to improperly influence or undermine Council decisions or policies in violation of this or any other Town policy, ordinance, regulation, Charter provision, or statute. Employees are prohibited from lobbying members of the Council on policy or personnel matters outside of established practices and procedures.
- Similarly Council members must not engage Town staff in activities, particularly involving matters of Council policies or business, in an effort to influence the outcome of Council decisions.
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| Section 310. **Robert's Rules of Order** - *Robert's Rules of Order* shall govern all other questions regarding the procedures of the Windham Town Council, except that if a conflict shall arise between these Rules and Robert's Rules, these Rules shall govern.

| Section 321. **Other Rules** - All rules and regulations of the municipal officers or of any office in the Town of Windham in force at the time that these Rules take effect, not inconsistent with the provisions thereof, shall continue in force until amended or repealed.

| Section 332. **Severability** - If any portion of these Rules shall be held invalid, such decision shall not affect the validity of the remaining portions thereof.

Digest of Changes:

| Note: As previously amended 3/26/81, 10/22/91, 10/10/95, 8/26/97 and 8/10/04

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Further amended by Order 09-188, 12/22/09

- Added procedures for putting items on agenda in Section 11.
- Added consent agenda procedures in Section 11
- Added role descriptions for council officers and subcommittees in Section 27.
- Specified duties and composition of council subcommittees in Section 27
- Specifically allowed appointment of Town Manager as GPCOG Executive Committee representative in Section 27.