



# Town of Windham

Town Offices  
8 School Road  
Windham, Maine

## Cover Sheet

File Number: CD 20-140

**Agenda Date:** 7/28/2020

**Version:** 1

**Status:** Agenda Ready

**In Control:** Town Council

**File Type:** Discussion Item

**Agenda Number:**

Windham Website Update.

The Town worked with CivicPlus to provide us with a “Basic Redesign” at no cost as part of our initial 2013 contract.

- ◆ The timeline from start to finish was estimated to take from 28 to 30 weeks (by CivicPlus).
- ◆ Throughout the process, feedback was solicited from the community and Town employees which enabled the team in establishing goals for the new website design.
- ◆ Due to the team’s diligence in completing all tasks on our end as quickly as possible, the project was completed in 25 weeks! The result is a beautiful website that provides accurate, non-editorial content that informs, educates and enlightens citizens about the functions, services, activities, issues, operations, and projects of Windham’s municipal government. In addition, it facilitates, where appropriate, the delivery of direct services as provided by Windham’s municipal government to its citizens and other customers.
- ◆ Going forward, we have one employee, Tammy Hodgman, who will serve as the Town’s Website Coordinator. She will facilitate website content and design as part of her new role.